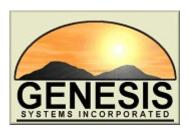
IDAHO DEPARTMENT OF HEALTH AND WELFARE



WEB DEATH MODULE MEDICAL OFFICE USER GUIDE

10/27/2008 Version 1.0



The Industry Standard in Vital Records Integrated Systems

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Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:

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Idaho Web Death Module - Medical Office Section

Approved By: **Annachristine Hoover**

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Page No: 3 of 190

TABLE OF CONTENTS

1.0 I	REVISION HISTORY	6
2.0	ABOUT THE IDAHO WEB DEATH MODULE	7
3.0	SYSTEM OVERVIEW	9
3.1.	Technical Support	10
3.2.	On-line Help Features	11
3.2.1	. Field Tips	11
3.2.2	Field Level Help	12
3.2.3	S. System Level Help	12
3.2.4	Module Level Help	13
3.2.5	About Idaho Web Death	13
3.3.	Login – System Access	14
3.3.1	Session Time-Outs	15
3.3.2	About Passwords	16
3.3.3	About Demo Mode	17
3.4.	Log Out – Exit the System	19
3.5.	Navigation, Data Entry and Tool Tips	20
3.5.1	. Using the Mouse	20
3.5.2	. Using the Keyboard (AllBoard©)	20
3.5.3	J. Using Tool Tips	21
3.5.4	3	
3.5.5		
3.5.6	i. Edit Checks (Fast-Fire©)	23
3.6.	User Directory	27
3.7.	Record Status Screen	29
3.8.	Presumed Fields	33
3.9.	Screenshots	34
0.0.	0010011010	
3.9.1		
	. Idaho Web Death Main Menu	34



Genesis Systems, Inc.

Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008

Version: **1.0**

Title:

Idaho Web Death Module - Medical Office Section

Approved By: Annachristine Hoover

Page No: 4 of 190

3.9.4	. Demographic Tab 2 (View Only)	37
3.9.5	Demographic Tab 3 (View Only)	38
3.9.6	Demographic Tab 4 (View Only)	39
3.9.7	Medical Tab 1	40
3.9.8	Medical Tab 2	41
3.9.9	Medical Tab 3	42
3.9.1	0. Comments Tab	43
4.0 ľ	MEDICAL DATA ENTRY AND CERTIFICATION FUNCTIONS	45
4.1.	Start a New Record / Pick-up an Existing Record	46
4.2.	Search for a Record	53
4.2.1	Search Screen	53
4.2.2	Work Queue Search	56
4.3.	Canceling Changes	59
4.4.	Returning to the Main Menu	60
4.5.	Unresolved Fields List	61
4.6.	Medical Data Entry Tips	64
4.6.1	Certifier Fields	64
4.6.2	Pick List Navigation (MindsEye©)	67
4.6.3	3	
4.6.4	Š	
4.6.5		
4.6.6		
4.6.7	, ,	
4.6.8	Record Comments	74
4.7.	Medical Certification	75
4.8.	Drop-to-Paper Idaho Death Certificate	79
4.9.	De-Certifying a Record	85
4.9.1	De-Certify (NOT on Coroner Referral)	85
4.9.2	De-Certify (on Coroner Referral)	85
4.10.	Proxy Demographic Data Entry	87
4.11.	Supplemental to the Death Certificate	8



Genesis Systems, Inc.

Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008

Version: **1.0**

Title:

Idaho Web Death Module - Medical Office Section

Approved By: Annachristine Hoover

Page No: **5 of 190**

4.12. F	Respond to Query	94
4.13. C	Coroner Referral Processing	97
4.13.1.	Coroner Elects to Assume the Case	97
4.13.2.	Coroner Elects to Decline the Case	98
4.14. E	BTP Authorization	100
4.15. C	remation Authorization	102
4.16. F	Print BTP/Blank BTP	104
4.16.1.	Print BTP Form	104
4.16.2.	Print Blank BTP Form	105
4.17. F	Print Blank Death Certificate	108
4.18. E	Decline a Record	111
4.19. F	Reports	113
4.19.1.	Statistics by Date and Manner	113
4.19.2.	Statistics by Date	151
4.19.3.	Caseload by Coroner	170
4.19.4.	Death Disposition Log	173
4.19.5.	FOD Timeliness Report	176
4.20. E	Demographic Data Entry Tips	179
4.20.1.	AKA Name(s) Fields	179
4.20.2.	Pick List Navigation (MindsEye©)	180
4.20.3.	Making New Entries in Pick Lists	181
4.20.4.	Death Age Entry	
4.20.5.	Screen Tab Navigation – Next and Previous buttons	183
4.20.6.	Place of Disposition	184
4.20.7.	Funeral Facility Profile	
4.20.8.	Funeral Service Licensee or Person Acting As Such	
4.20.9.	Additional Funeral Service Provider	
4.20.10		
4.20.11	. Record Comments	188

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web D	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 6 of 190

1.0 REVISION HISTORY

Version	Date	Author(s) Gaurav Prabhu	Revision Notes
1.0	10/27/2008	Gaurav Prabhu	Original Document

Genesis Systems, Inc. Title:	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	7 of 190

2.0 ABOUT THE IDAHO WEB DEATH MODULE

This user guide serves as a comprehensive reference for the medical data entry and certification functions of the Idaho Web Death Module.

This user guide is divided into the following two sections for your convenience:

Section I. System Overview:

Technical Support

On-line Help Features

Login - System Access

Log Out – Exit the System

Navigation, Data Entry and Tool Tips

User Directory

Record Status Screen

Presumed Fields

Menus and Screenshots

Section II. Medical Data Entry and Certification Functions

Start a New Record / Pick-up an Existing Record

Search for a Record

Canceling Changes

Returning to the Main Menu

Unresolved Fields List

Medical Data Entry Tips

Medical Certification

Drop-to-Paper Idaho Death Certificate

De-Certifying a Record

Proxy Demographic Data Entry

Supplemental to the Death Certificate

Respond to Query

Coroner Referral Processing

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web D	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 8 of 190

BTP Authorization
Cremation Authorization
Print BTP/Blank BTP
Print Blank Death Certificate
Decline a Record
Reports

NOTE:-

A Coroner's Office will require the Funeral Director's Training Guide in addition to the Medical Certifier's Training Guide.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web I	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 9 of 190

3.0 SYSTEM OVERVIEW

This section provides detailed information about the Idaho Web Death Module regarding the following topics:

Technical Support

On-line Help Features

Login - System Access

Log Out – Exit the System

Navigation, Data Entry and Tool Tips

User Directory

Record Status Screen

Presumed Fields

Menus and Screenshots

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	10 of 190

3.1. Technical Support

The following resources provide reliable ways to get answers to questions and support for all of the functionalities included in the Idaho Web Death Module:

On-line Help Functions within the Idaho Web Death Module:

Field Tips Field Level Help System Level Help Module Level Help

Contact Technical Support:

Genesis Systems, Inc. provides a 24-hour technical support hot line. Experienced technical support staff members are available to answer your questions and provide solutions to your individual problems.

Important Note: Because Technical Support plans vary, please contact your IDHW Administrator before calling Genesis Systems, Inc.

Technical Support Hotline:

(717) 909-8500 and select Option 1 Monday thru Friday 9:00 AM to 7:00 PM ET

After Hours Message Center: Genesis electronic message center will prompt you to leave the necessary information for your call to be returned by the on-call technical support staff member.

(717) 909-8500 and select Option 1 Monday thru Thursday 7:00 PM to 9:00 AM ET Friday 7:00 PM ET thru Monday 9:00 AM ET

E-mail: genesis@genesisinfo.com

Visit us on the web at: www.genesisinfo.com

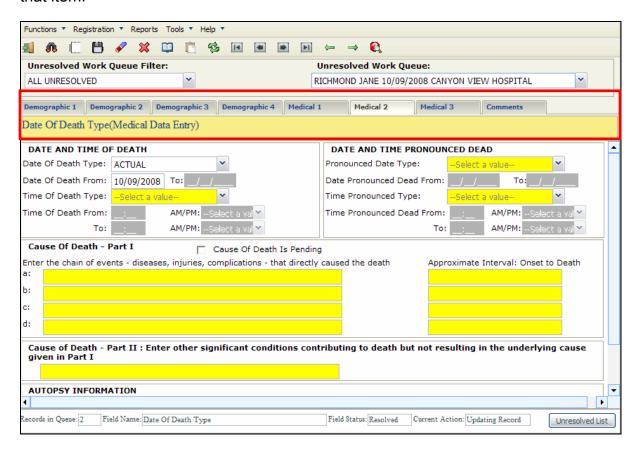
Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 11 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3.2. On-line Help Features

The Idaho Web Death Module includes the following On-line Help features:

3.2.1. Field Tips

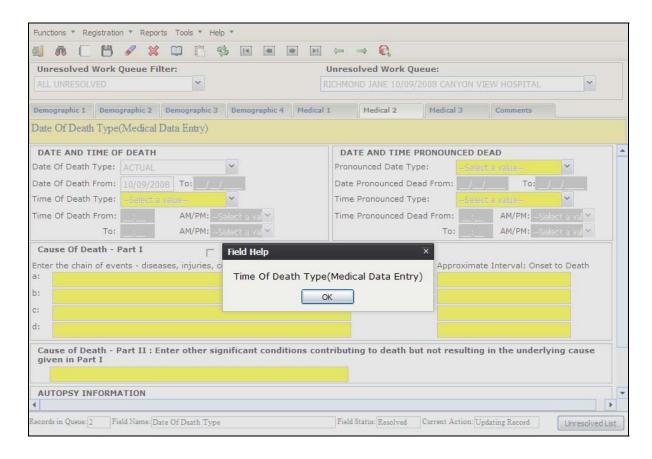
Field tip help text will be authored by the State using the provided utility. This text will appear between the data entry tabs and the data entry fields on each screen. The tip changes as a user tabs from one field to the next. The content is specific to a given field and is intended to provide definition or instruction regarding the completion of that item.



Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 12 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3.2.2. Field Level Help

Field level help is additional text authored by the State and associated with each field. The user can access this help text for a given field by 'clicking' on the label associated with the field on the screen. This will cause a pop up message to appear containing the field level help text.



3.2.3. System Level Help

A link to system level help will be available on each page. This will hyperlink the user to HTML help for the system which provides an index and search feature to locate any desired help topic. To access System Level Help, select the **Help/Help** menu item or click on the '**Help**' icon .

Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 13 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3.2.4. Module Level Help

Module level help refers to a link that will access a specific topic within the system level help structure that relates to the functional area that the user is presently in.

3.2.5. About Idaho Web Death

About Idaho Web Death details system information regarding the current version of the Idaho Web Death Module. To access this option select the **Help/About** menu item.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	14 of 190

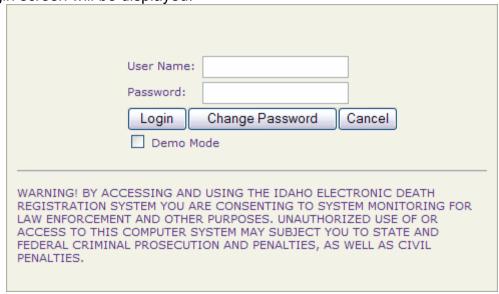
3.3. Login – System Access

Prior to making any attempts to access the Idaho Web Death Module, please verify that you have access to the following requirements:

- ✓ Live Internet connection
- ✓ Widely used standard web browser (preferably Internet Explorer)

If one or more requirements are missing, the Idaho Web Death Module will NOT be accessible and/or will NOT function properly. Please follow the instructions below once you have verified that all requirements are met as specified above.

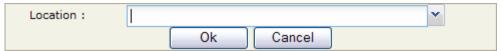
- 1. Access the Idaho Web Death Module on the web:
- a. Open your web browser (i.e. Internet Explorer, Mozilla Firefox, etc.) to establish a live internet connection.
- b. Type the application address in the URL box or select from Favorites. (You can acquire the URL from an administrator.)
- c. Login screen will be displayed:



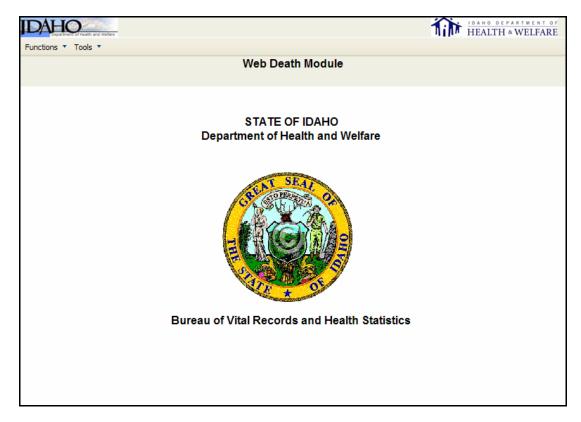
2. Login to the Idaho Web Death Module

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	15 of 190

- a. Enter your username and password in the fields provided.
- b. Click on the 'Login' button.
- 3. If you work at multiple physical locations, the Location screen will be displayed:



- a. Select the appropriate facility from the available choices in the drop-down list. NOTE: the facility selected will impact the records you have access to while logged in. Please choose carefully.
- b. Click 'OK'.
- 4. The main menu of the Idaho Web Death Module will be displayed:



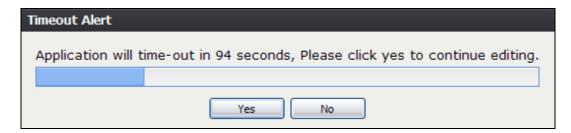
5. Select the Functions/Medical Data Entry menu item to proceed.

3.3.1. Session Time-Outs

If the system has not detected a 'business transaction' (save a record, search for a record, login) within 20 minutes, the session will 'time-out' and you will not receive

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Approved By:	Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	16 of 190

further responses from the system. The following Timeout Alert will appear 2 minutes before the application is due to time out.



If the system appears to stop responding (no choices in some pick lists, cannot save a record, cannot retrieve a record, etc.) it is likely that a session time-out has occurred and a warning will alert you.



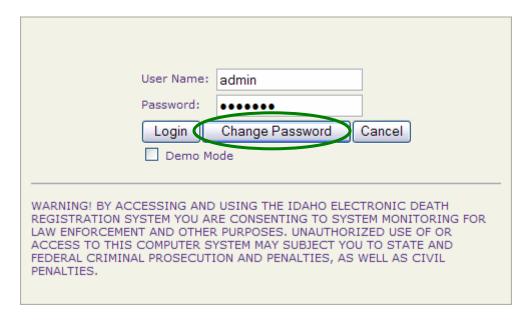
To recover from a session time-out, exit and re-login to start a new session. Saving the work you are doing frequently will prevent session time-outs. If you will not be using the application for a time you should close it and then login again when you need to.

3.3.2. About Passwords

User passwords expire at specified intervals. When this happens, the user will be alerted when an attempt is made to login with an old password. A user may also change their password at any time by clicking on the 'Change Password' button located on the Login screen. To change your password:

1. Enter your User Name and Password on the Login Screen and click the 'Change Password' button.

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Approved By:	Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	17 of 190

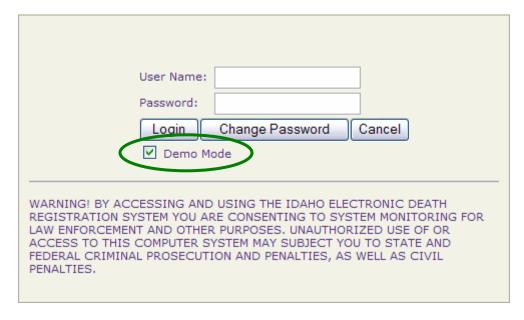


2. On the following screen, enter your New Password and confirm it. Click the '**OK**' button to activate the new password and log in.



3.3.3. About Demo Mode

The Idaho Web Death Module supports a training mode that allows new users to train on the system without adding or altering data in the central registry. All transactions executed while in demo mode will be stored in a different database reserved for training.



- 1. Login to Demo Mode by entering your user name and password and clicking on the check box next to 'Demo Mode' on the Login Screen.
- 2. The system will verify if you wish to continue with 'Demo Mode' login.



3. Click '**No**' to cancel Demo Mode login. If you click '**Yes**' you will login to 'Demo Mode'.

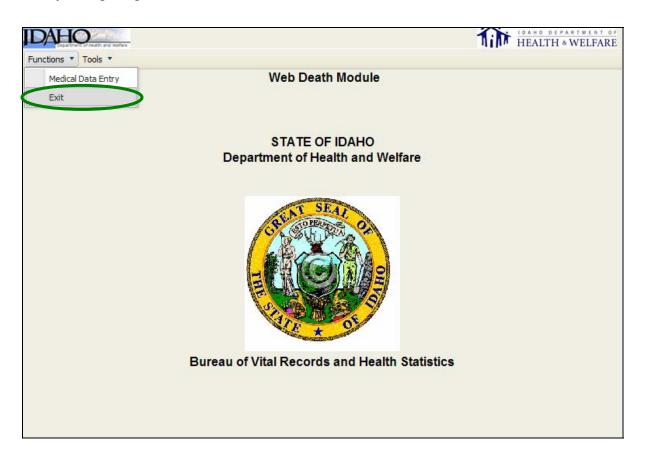
Logging in under demo mode will direct all database transactions to a demo database rather than to the production database. The system administrator can login under Demo Mode to create user profiles for training purposes. For example, the system administrator may create a user name 'DEATHDEMO' with a password 'DEMO123'. This will allow users at any level to work through the exercises suggested in this User Manual.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	19 of 190

3.4. Log Out – Exit the System

Exit or log out of the Idaho Web Death Module using one of the following methods:

- 1. From the Idaho Web Death Main Menu, select the **Functions/Exit** menu item to log-out.
- ✓ **NOTE**: although closing the browser by clicking on the [X] (close window option) located in the upper right hand corner of the screen will close the application it is recommended that you exit by using the 'Exit' menu option instead. This will insure that your session is also closed and prevent possible problems when you try to login again.



Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 20 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3.5. Navigation, Data Entry and Tool Tips

This section describes functions that enable access to and allow data entry in the Medical Data Entry screens.

3.5.1. Using the Mouse

Users can use the mouse to navigate within the Idaho Web Death Module. Click on the various items (hyperlinked text and/or icons) on the menu to perform functions related to medical data entry and certification. The mouse can also be used to navigate from one field to another during data entry. This is not the most efficient means of navigation, however, and it is recommended that you navigate using the keyboard as much as possible.

3.5.2. Using the Keyboard (AllBoard©)

The following keys allow for easy navigation through the screens in the Idaho Web Death Module without using the mouse:

TAB: The 'Tab' key is the Windows standard for moving from one control field to another. A control refers to anything on the screen that either accepts user input or enables action. When you are 'on' a control, the control is said to 'have focus'. A flashing cursor, orange background and in some cases, a frame will indicate where focus is located. You can also change focus by clicking on another control with the left mouse button.



SHIFT + Tab: Holding down the shift key and pressing Tab simply reverses the 'TAB order' and moves focus back to the previous control.

ENTER: The 'Enter' key typically means 'Execute'. It is the equivalent of clicking the left mouse button. If a control has focus and the Enter key is pressed, whatever action is associated with that control will be initiated.

Left/Right/Up/Down Arrows: These keys are used to navigate within a field or within a 'pick list'. Within a field, the left and right arrows will move the cursor back and forth to let you change a specific letter, etc. The backspace and delete keys also

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 21 of 190

operate within a field to allow editing. Within a drop down list (pick list), the Up and Down arrows can be used to navigate through the list. The 'PgUp' and 'PgDn' keys can also be used. In a drop down list, once you have selected the choice you want (highlighted) by placing focus on it with the arrow keys, pressing Tab will accept the selected choice and move focus to the next field.

Down Arrow: This key has significance for a special type of field referred to as a 'Drop-Down Box'. It is also known as a 'Combo Box' or 'Pick List'. The small arrow pointer (drop down arrow) on the right hand side of the field indicates that a list is available for you to select from. You may also click on the drop down arrow to cause the list to open and then use the mouse to scroll through and select a choice. If you prefer to keep you hands on the keyboard, you can press the 'Down Arrow' on the keyboard to open the list. Use the Down and Up arrows to navigate through the list.

Minds Eye (Type Ahead Logic): Type Ahead Logic provides another way to save time by eliminating the number of keystrokes to pull up an item from a drop down box. This feature enables the user to begin typing and the list will filter according to what the user types. In the 'State' lists users can also type the two character standard abbreviation such as 'OK' or 'OH' or 'NJ' to immediately focus on the correct choice.

Space Bar: This key can be used to toggle a checkbox item ON or OFF.

3.5.3. Using Tool Tips

Tool Tips are a helpful feature of the Idaho Web Death Module that display information revealing an icon's function. To activate this feature, simply hover the mouse over the icon to display the tool tip.



3.5.4. Registration Toolbar

The toolbar within Registration provides quick and easy access to the most commonly used commands. Click on any of the icons below to execute the associated actions:

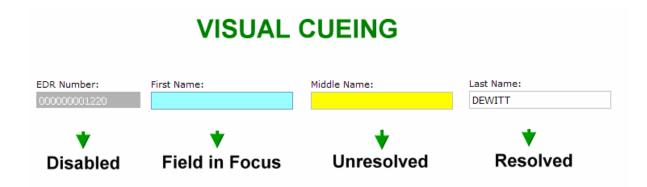
GENESIS Title:	Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	22 of 190

Icon	Registration Function
3	Exit the Application
•	Find Records
I	Create a New Record
	Save the Current Record
	Cancel Changes
×	Decline
	Medical Certification
	Response to Query
	Refresh Filter Queue
I I	First Record from Work Queue
4	Previous Record from Work Queue
	Next Record from Work Queue
M	Last Record from Work Queue
.	Previous Tab
\Rightarrow	Next Tab
	Help

3.5.5. Visual Cueing (Viz-e-Q©)

The Visual Cueing feature of the Idaho Web Death Module provides users with color-coded field cues to indicate the status of each data field.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	23 of 190



Grey field signifies a Disabled Field. Data in this field has been accepted or automatically generated by the system and cannot be modified. Also, once the record had been completed and released all fields will appear this way signifying that data entry was complete and the record has been accepted for filing.

Blue field indicates the field has Focus, or an active field where the data entry can currently take place. If you start typing, this is the field that will take your input. Click on an Unresolved (yellow) or resolved (white) field to activate it.

Yellow field indicates an Unresolved Field. This color is the system's way of indicating that it requires a response before data entry can be considered complete (resolved). This color also indicates that an entry can be made in those fields.

White field signifies a Resolved Field. Data entry for this field has been initially checked and accepted by the system. All fields where data entry is available must be in the 'resolved' status saved you can release the record.

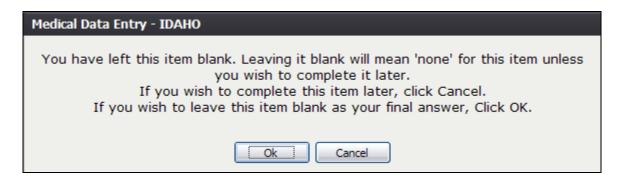
3.5.6. Edit Checks (Fast-Fire©)

Soft Check

Many data fields 'anticipate' that the first time a user sets focus on them (uses 'Tab' to advance to the field or uses the left mouse button to click on the item) an entry will be made in that field.

If no entries are made in a field and user shifts focus to another field, the application will query the user as follows:

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Approved By:	Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	24 of 190



1. If you click 'OK':

The system will resolve the field even though it is blank (indicating that you do not need to complete it later).

OR

The system will leave the field unresolved in which case you will need to resolve the field before Demographic Data Entry can be deemed complete.

2. If you click '**Cancel**', the system will keep the field unresolved. This prevents the record from being electronically filed until that item is completed.

Hard Check

The user will be issued a warning when the data entered is outside acceptable extremes and the value entered will not be accepted. For example if a user enters the value 01/01/1700 in the Date of Birth field, the system will not accept this value and will display the following message.



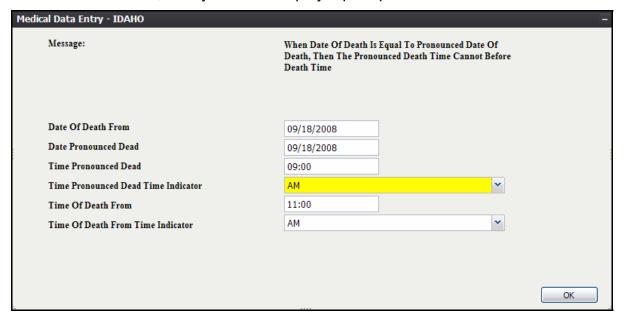
1. Click 'OK' and enter an acceptable value in the field in question.

Cross Check

A crosscheck compares values entered in two or more fields, and then determines whether the values in the fields are consistent with one another. If the fields are not consistent, the crosscheck allows for the involved fields to be reviewed and edited.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	25 of 190

Hard Cross Check – A hard crosscheck is one for which the system will require the user to change the value entered in at least one of the data entry fields responsible for triggering the crosscheck. For example, if the 'Date of Death' and 'Date Pronounced Death' are the same, the 'Time Pronounced Dead' cannot be before the 'Time of Death'. If so, the system will display a prompt as shown below:



1. If you click '**OK**' without resolving the crosscheck, the following message will be displayed:



2. Resolve the cross check by altering data entered in any of the fields above as appropriate and click '**OK**'.

Soft Cross Check – A soft crosscheck is one for which the system will NOT require the user to change the values entered in any of the data entry fields responsible for triggering the crosscheck, but will verify if the entered values are accurate.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	27 of 190

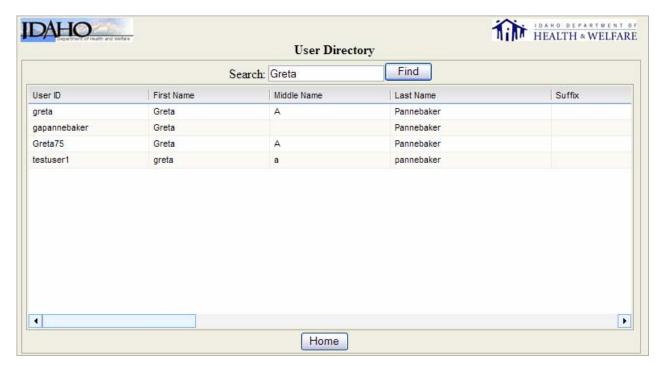
3.6. User Directory

The user directory feature provides a means to search for and display information regarding any user enrolled in the system security table. The user may enter a full or partial first name and/or a full or partial last name and the system will return a list of all users that match on the provided information.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the **Tools/Utilities/User Directory** menu item. This will open the user directory search screen.



3. Type the User Name of the user whose information you are trying to access and press the '**Find**' button. The utility also supports a partial User Name search.



The screen returns the following information associated with each search result displayed in the grid:

- ✓ User ID
- ✓ First Name
- ✓ Middle Name
- ✓ Last Name
- ✓ Suffix
- ✓ Special Permissions
- ✓ Location Association
- ✓ Is Active (Active Status flag)
- ✓ Department

- ✓ Agency
- ✓ User Phone
- ✓ User Phone Extension
- ✓ User Email
- ✓ Method of Contact
- ✓ Alternate Phone
- √ Fax Number
- ✓ Local Registrar (Local Registrar Status flag)
- 4. To start a new user search, repeat step 3.
- 5. To exit from the User Directory screen, click on the 'Home' button. You will be directed back to the Idaho Web Death Module's main menu screen.

Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 29 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3.7. Record Status Screen

This feature will provide a grid that displays death records associated with the current login location that are in some way not fully processed. The records will be initially sorted in the grid based on the date of death with the oldest appearing first. The process will also provide a 'Search' option to allow a user to search for any record they are entitled to in order to see the status indicators on that particular record.

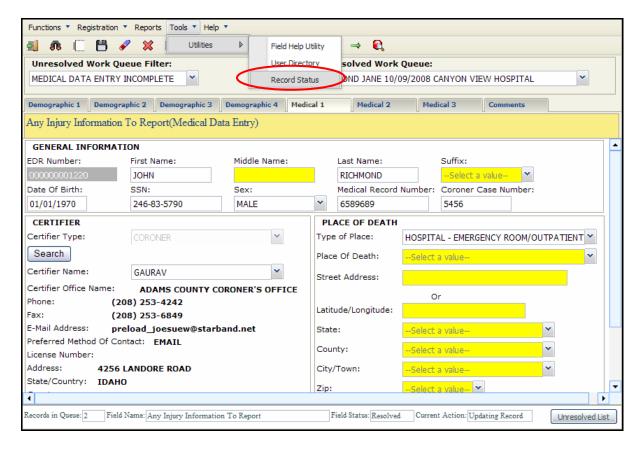
An indicator for each record will appear under each respective column to indicate 'True' or 'False' regarding the status of that record as it relates to the specific column.

Except when the 'Search' option is used to populate the grid with records that are specifically searched for, the grid will populate with the same records as would be contained in the location's work queue under the 'All Unresolved' filter.

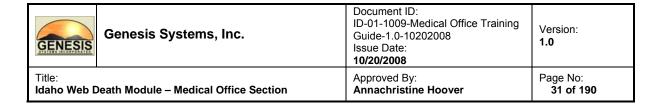
This utility will serve as a mechanism for users to track the progress of an individual record and/or monitor records that need the attention of a different entity.

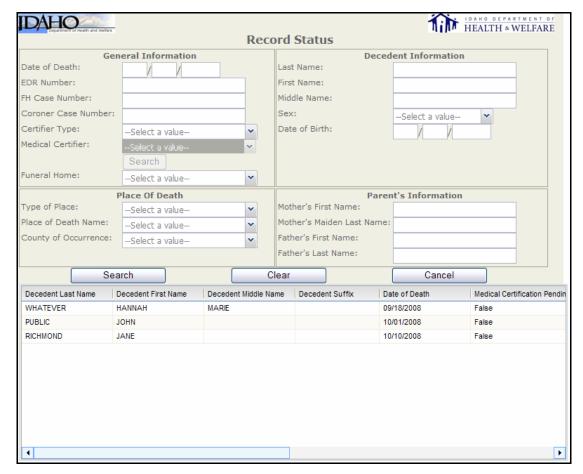
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. On this screen, select the **Tools/Utilities/Record Status** menu item. This will open the record status screen.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	30 of 190



This will open the record status screen shown below.





Upon entering the function, the grid will pre-populate with all unresolved records that are associated with the user's entitlement rules. The status indicators will be as follows:

- ✓ Medical Certification Pending
- ✓ Demographic Verification Pending
- ✓ Cause of Death Pending
- ✓ Manner of Death Pending
- ✓ Supplemental Pending
- ✓ Query Pending
- ✓ BTP Pending

Individual records are identified by Date of Death, First Name, Middle Name, Last Name and Suffix of the decedent.

3. To find a specific record without scrolling the list, enter identifying information in any of the fields displayed in the four boxes on the search screen and click on

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 32 of 190

the 'Search' button. Clicking 'Clear' will remove any information entered on the search screen.

4. To exit the Record Status screen, click 'Cancel'.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	33 of 190

3.8. Presumed Fields

Data items required to complete the entire death record fall under two distinct categories regarding who is responsible for them: The Funeral Home (Demographic) or the Medical Certifier's Office (Medical). Two separate processes exist (demographic data entry and medical data entry) to allow the respective entitles to complete the applicable fields.

Functionality related to initiating a new record requires that any user who attempts to start a record must enter the same set of fields so the system can determine if the record has already been initiated by another participant. This need dictates that some fields need to be data entered by users who do not own those fields.

To address this, the system stores two versions of some of the data items that are involved in this initial matching process. One version of the fields is referred to as the 'Actual' and the other is referred to as the 'Presumed'.

In the Idaho configuration, although the distinction between demographic data and medical data still exists, the funeral home will have the ability to data enter both. Since this is the case, all data items that are keyed by users at Funeral Home locations will populate the 'Actual' fields.

Note: Although users at funeral homes will be able to data enter the medical fields from within the 'Demographic Data Entry' process, if the record is accessed and saved by a user at the applicable Medical Office, the Funeral Home will no longer have the ability to continue to edit the medical fields. At that point the Medical Office assumes ownership of the medical fields.

The need for 'Presumed' fields is therefore limited to those items that are technically 'owned' by the Funeral Home but need to be data entered by users at a Medical Office when they initiate a record. The following is the list of these fields:

- ✓ Decedent's Name
- ✓ Decedent's Social Security Number
- ✓ Date of Birth
- ✓ Gender

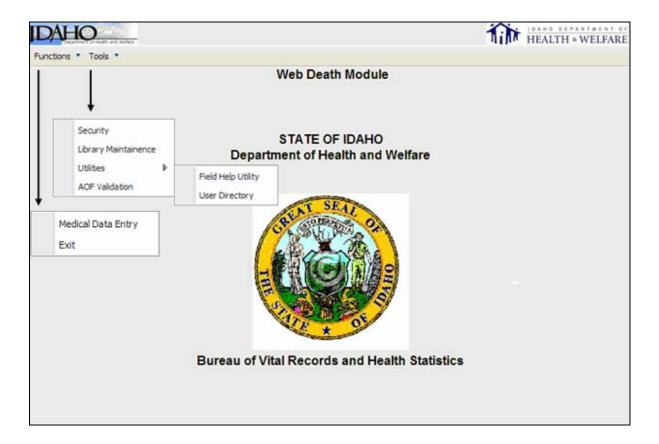
Values entered by the Funeral Home users for the above fields will be stored as 'Actual' values, will be the values that will print on any printed output and all other ways will be considered true values. Values for these fields entered by users within medical data entry will be stored as 'Presumed' values and will not be considered true values.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	34 of 190

3.9. Screenshots

3.9.1. Idaho Web Death Main Menu

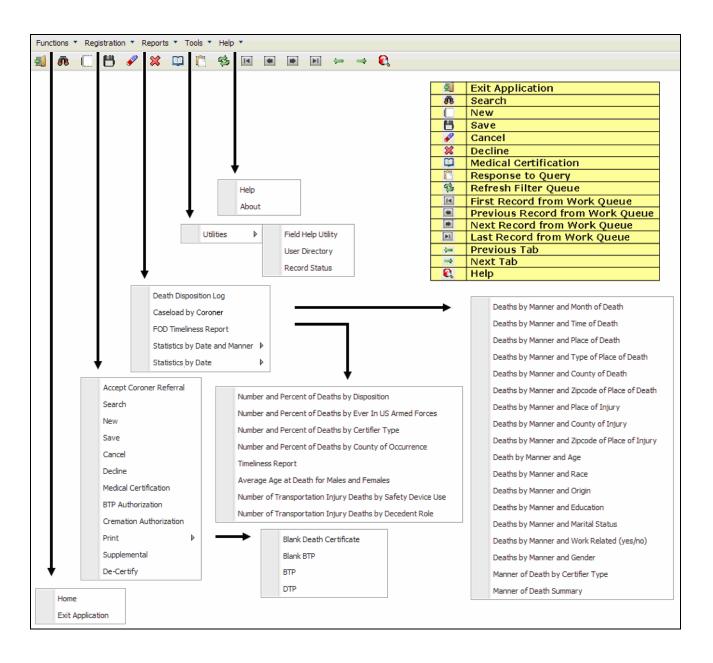
Once a user has successfully logged into the Idaho Web Death Module, the main menu will be displayed at the top of the screen. Clicking on an icon or menu item will allow users to perform functions related to Medical Data Entry and Certification within the Idaho Web Death Module.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 35 of 190

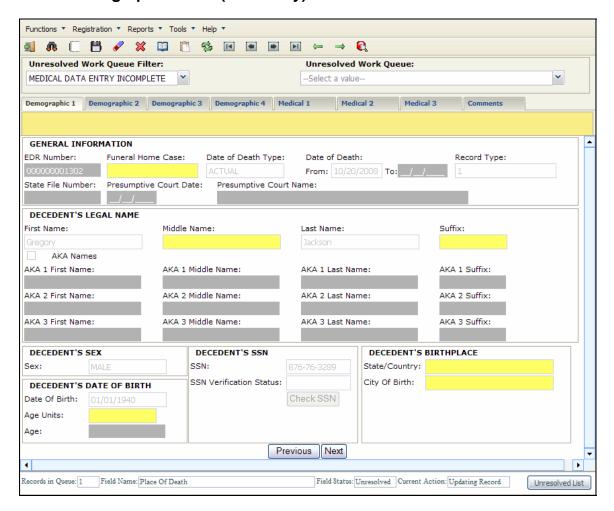
3.9.2. Medical Data Entry and Certification Menu

Once the user has successfully logged into the Idaho Web Death Module, the Medical Data Entry and Certification menu can be accessed by selecting the **Functions/Medical Data Entry** menu item.



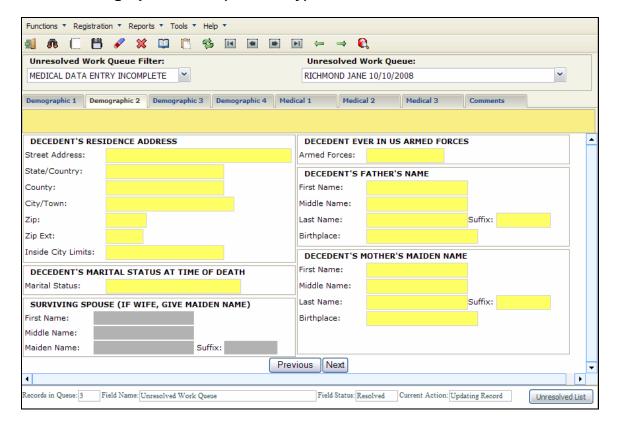
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	36 of 190

3.9.3. Demographic Tab 1 (View Only)



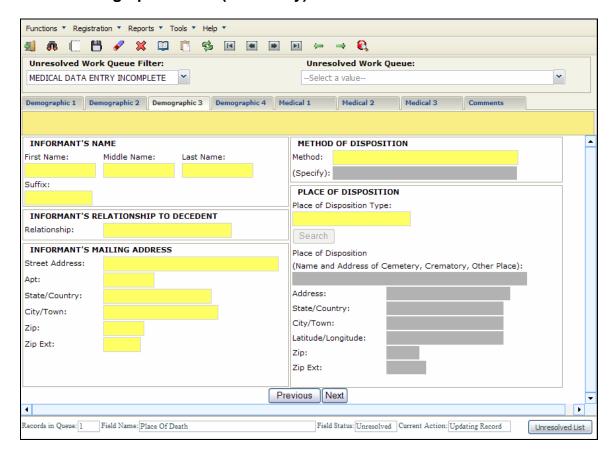
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	37 of 190

3.9.4. Demographic Tab 2 (View Only)



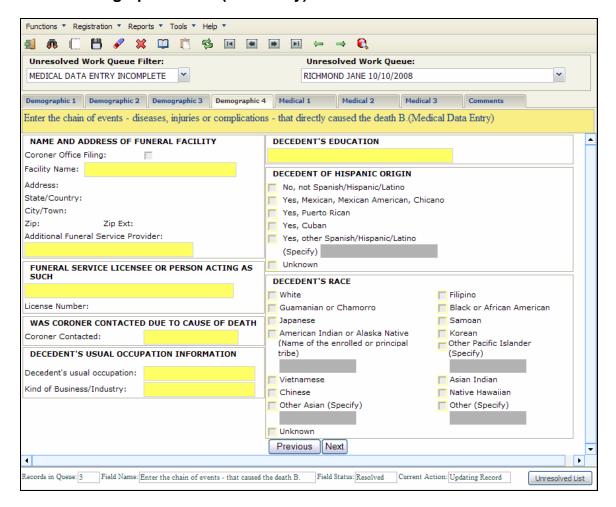
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	38 of 190

3.9.5. Demographic Tab 3 (View Only)



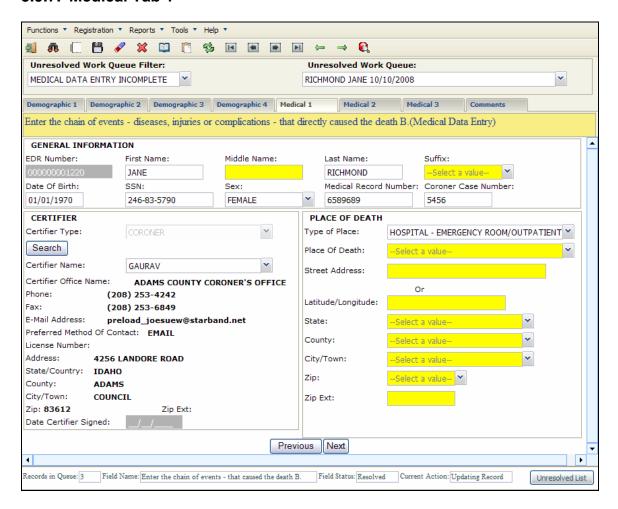
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web D		Annachristine Hoover	39 of 190

3.9.6. Demographic Tab 4 (View Only)



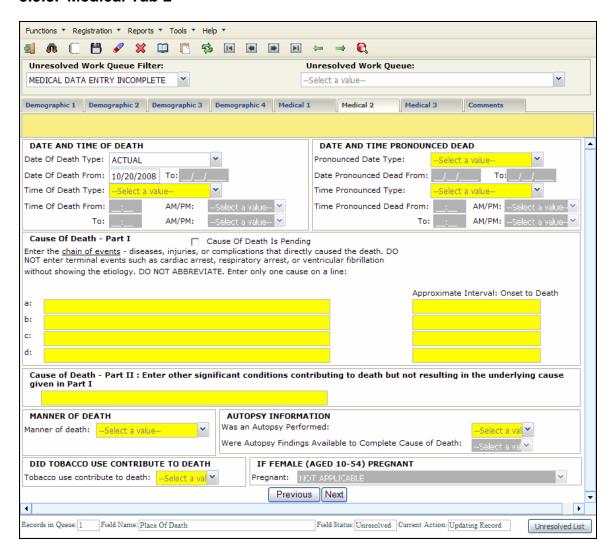
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	40 of 190

3.9.7. Medical Tab 1



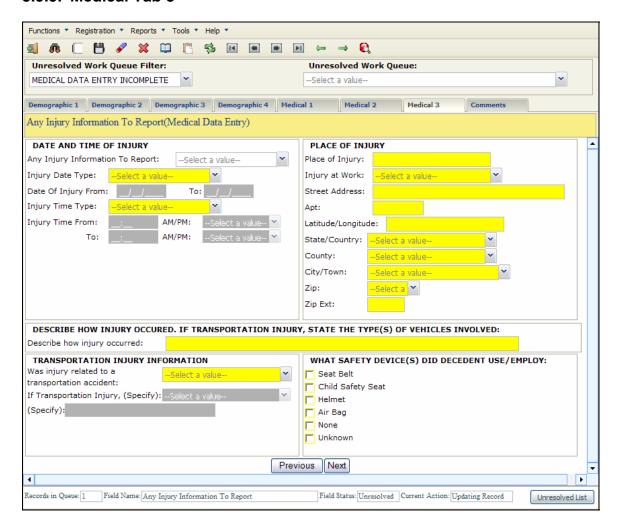
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web I	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 41 of 190

3.9.8. Medical Tab 2



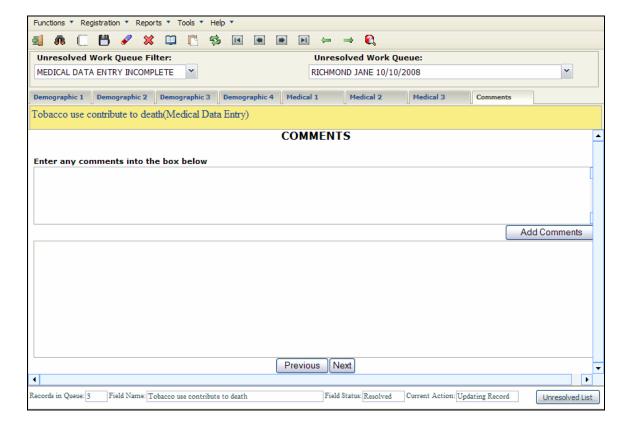
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web D		Annachristine Hoover	42 of 190

3.9.9. Medical Tab 3



Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 43 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3.9.10. Comments Tab



Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 45 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

4.0 MEDICAL DATA ENTRY AND CERTIFICATION FUNCTIONS

This section provides detailed information about the Idaho Web Death Module regarding functions related to Medical Data Entry and Certification:

Start a New Record / Pick-up an Existing Record

Search for a Record

Canceling Changes

Returning to the Main Menu

Unresolved Fields List

Medical Data Entry Tips

Medical Certification

Drop-to-Paper Idaho Death Certificate

De-Certifying a Record

Proxy Demographic Data Entry

Supplemental to the Death Certificate

Respond to Query

Coroner Referral Processing

BTP Authorization

Cremation Authorization

Print BTP/Blank BTP

Print Blank Death Certificate

Decline a Record

Reports

Record completion and submission for further processing is accomplished when the Medical Certifier enters their PIN to Medically Certify the record. A Medical Office will need to perform the following basic processes:

- Medical Data Entry
- Medical Certification

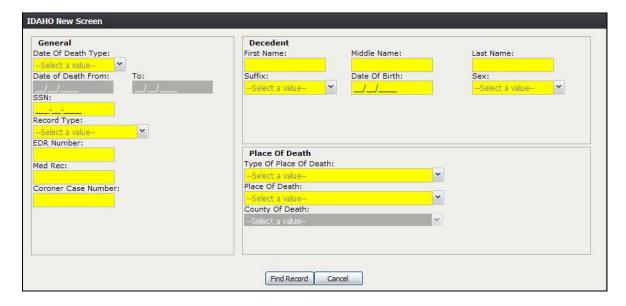
Under certain circumstances, some of the other processes listed above will need to be performed by a Medical Office. These circumstances and subsequently performed processes will be discussed in this section.

GENESIS Title:	Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	46 of 190

4.1. Start a New Record / Pick-up an Existing Record

The **NEW Record** function allows authorized users to create/initiate or pick-up a death record within the Idaho Web Death Module. Users will be able to start new records or retrieve records that are already in the system so that medical dataentry and certification may be performed. These records include those that demographic data-entry users and/or verifiers already initiated in the Idaho Web Death Module.

- Login to the Idaho Web Death Module following Login System Access instructions.
- 2. Click on the 'New' icon or select the Registration/New menu item to initiate a new death record.
- 3. The New record screen will appear:



4. Enter all available information about the decedent in the following fields:

Field Name	User Action
General Frame	
Date of Death Type	Select Date of Death Type from drop down list with following options: ✓ Actual ✓ Estimated

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 47 of 190

	Field Name	User Action
K M	SSN (Social Security Number) Record Type	Enter Date(s) (If Date of Death Type selected is Actual only the Date of Death From field will become enabled. If Date of Death Type selected is Estimated, both Date of Death From and To will become enabled) Enter Number Select Record Type from drop-down list with following options: ✓ Identified
K K	EDR Number Med Rec Number	 ✓ Unidentified (If this option is selected, either the Coroner's Case Number or the EDR Number must be provided as a Key field) ✓ Special Circumstances (Option available in list ONLY if login location is State Office or LHD) Enter Number Enter Number is entered as a Key field,
K	Coroner Case Number	County of Death must be provided) Enter Number (If this number is entered as a Key field, County of Death must be provided)
	Decedent Frame	
M	First Name Middle Name Last Name Suffix Date of Birth Gender	Enter Text Enter Text Enter Text (If Record Type is <i>Unidentified</i> , 'Unknown' will be entered in this field) Select one from the drop-down list Enter Date Select one from the drop-down list
	Place of Death	
	Type of Place of Death Place of Death County of Death	Select one from the drop-down list Select one from the drop-down list Select one from the drop-down list (Captured only if Type of Place of Death is selected as <i>Decedent's Home</i> or <i>Other</i>)

Title:	 	Approved By: Annachristine Hoover	Page No: 48 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

M: Mandatory Field

K: Key Field (mandatory minimum of one (1) key field must be provided)

- 5. Focus is initially set on the 'Date of Death Type' field. Select an option from the associated drop down list. Depending on the option you select, only the 'Date of Death From' field will become enabled or both the 'Date of Death From' and 'To' fields will become enabled.
- 6. The 'Date of Death' field(s) is/are **mandatory** (you cannot start a record without typing an acceptable value in a mandatory field.) Enter data in the 'Date of Death' field(s) and press 'Tab' to advance to the next field.
- 7. At the minimum, you must enter four (4) mandatory fields and one (1) of the four key fields. Adhere to the guidelines in step 4 and enter all available record data and click on the 'Find Record' button. The Idaho Web Death Module will perform an implicit search for matching records.

a. No record match

• If a match is NOT found, the application will display the following message. Click '**OK**' to create a NEW record.



b. Single record match on Key field:

- If a match is found on a single record and if the matching record already contains a state file date, you will be notified that a matching record that has already been filed exists. Click 'Add New' to create a new record or 'Cancel' to Cancel. If you click 'Add New' the new record and the existing record will be marked as suspected duplicates. If the matching filed record is a 'presumptive' record type, the new record will be marked as a 'Replacement' record. The system will create a new record and allow you to proceed with data entry.
- If a match is found on a single record and if the matching record does not have a state file date and is not already owned by a different location of the same entity type (different funeral home if the current login location type is a

GENESIS Title:	Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	49 of 190

funeral home etc.) you will be notified as such, the record will be retrieved, and you will be able to continue data entry on the existing record.



Click '**OK**' to continue data entry on the existing record or '**Cancel**' to return to the New screen. If you click '**OK**' the current login location will become the owner of the record related to their location type.

• If a match is found on a single record and if the matching record does not have a state file date but is already owned by a different location of the same entity type (current login location type is funeral home and there is already a funeral home associated with the record etc.) you will be notified that a matching record exists that is owned by a different entity.



Click '**OK**' to create a new record or '**Cance**l' to return to the New screen. If you click '**OK**' the system will create a new record and allow you to continue data entry and to become the owner of the new record related to your location type.



Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 50 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

The new record and the existing record will be marked as suspected duplicates.

c. Single record match on Demographic field:

- If a match is found on a single record and if the matching record already contains a state file date, you will be notified that a matching record that has already been filed exists. Click 'Add New' to create a new record or 'Cancel' to Cancel. If you click 'Add New' the new record and the existing record will be marked as suspected duplicates. If the matching filed record is a 'presumptive' record type, the new record will be marked as a 'Replacement' record. The system will create a new record and allow you to proceed with data entry.
- If a match is found on a single record and if the matching record does not have a state file date and is not already owned by a different location of the same entity type (different funeral home if the current login location type is a funeral home etc.) you will be notified as such, the record will be retrieved, and you will be able to continue data entry on the existing record.



Click '**OK**' to continue data entry on the existing record or '**Cancel**' to return to the New screen. If you click '**OK**' the current login location will become the owner of the record related to their location type.

• If a match is found on a single record and if the matching record does not have a state file date but is already owned by a different location of the same entity type (current login location type is funeral home and there is already a funeral home associated with the record etc.) you will be notified that a matching record exists that is owned by a different entity.

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 51 of 190



Click '**OK**' to create a new record or '**Cancel**' to return to the New screen. If you click '**OK**' the system will create a new record and allow you to proceed with data entry and to become the owner of the new record related to your location type.



The new record and the existing record will be marked as suspected duplicates.

d. Multiple Record Match

• If multiple records appear to match, you will be requested to enter more of the initial information and try again.



Click 'OK' to enter/edit more information and re-initiate search process.

8. Once a record is displayed on the screen click on the 'Save' licon or select the Registration/Save menu item to save.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	52 of 190

9. Proceed with medical data-entry by completing the information requested on Medical Tabs 1-3. See Medical Data Entry Tips for more details on how to complete the record.

GENESIS	Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Title: Idaho Web Death Module – Medical Office Section		Annachristine Hoover	53 of 190

4.2. Search for a Record

Searching for a record in the Idaho Web Death Module can be accomplished using the following options:

- Search Screen
- Work Queue Search

4.2.1. Search Screen

The same search screen will apply to Demographic Data Entry, Medical Data Entry and the General Data Entry processes. The search screen will support a 'fuzzy' search allowing entry of combinations of any of the following data fields:

- FH Case #
- Decedent Last Name
- Decedent First Name
- Decedent Middle Name
- Decedent Gender
- County of Occurrence
- Month of Death
- Day of Death
- Year of Death
- Month of Birth
- Day of Birth

- Year of Birth
- Medical Certifier
- Funeral Home
- Mother's First Name
- Mother's Maiden Last Name
- Father's First Name
- Father's Last Name
- Coroner Case Number
- EDR Number
- Place of Death

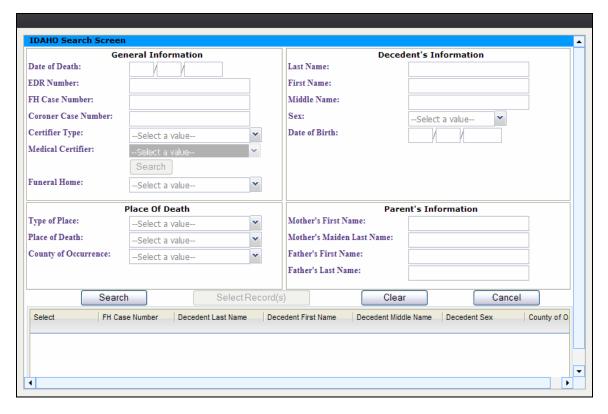
Regardless of search criteria entered, records will be filtered according to entity access rules. For instance, a Medical Office will only be able to retrieve records that are associated with that Medical Office.

Searches that include all or part of the Decedent Name will find records where the name matches either the decedent's name or either of the two supported AKA name fields.

A Search will return a grid of matching records. The grid will contain the above fields in the above order.

Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 54 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

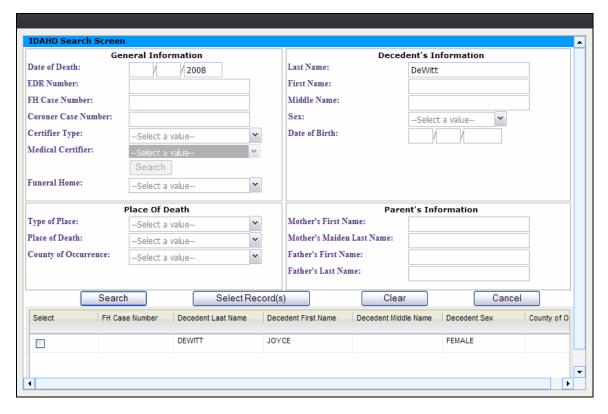
- Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Click on 'Search' icon or select the Registration/Search menu item.
- 3. The Search Record Screen will be displayed:



- 4. Enter all available information regarding the record you are trying to locate. (If the 'Medical Certifier' field is one of your search criteria, you can enter the certifier's name in the Medical Certifier field and click the 'Find' button below this field so that the 'Medical Certifier' drop-down list populates with those certifiers that match the certifier name entered.)
- ✓ Tip: Text fields such as names do not have to be complete. Enter the first several letters instead of the entire text when spelling is in question but include other items to reduce the number of matches.
- ✓ Tip: Along with a name, including the year of death and gender and other information you are sure of will reduce the number of matches that are returned and cause the search to be faster.
- ✓ Tip: Entering only a key field such as the EDR Number will match a single record and result in a rapid response.

Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 55 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

- 5. Click on the 'Search' button to search the Idaho Web Death database.
- ✓ Records that match the search criteria populate the grid in the lower half of the screen.



- 6. Click the checkbox in the 'Select' column next to the appropriate records to select. Selected records will be highlighted in blue.
- 7. Click on 'Select Record(s)' to retrieve record(s) to the Work Queue. The record that was selected that was highest in the record grid will appear on the screen as an active record for additional review and/or processing.
- 8. Select a record from the work queue by clicking on it to retrieve it to the screen. See Work Queue Search for information about how to identify and select a record in the work queue.
- The selected record will be retrieved by the system and its information will appear on the screen as an active record for additional review and/or processing.

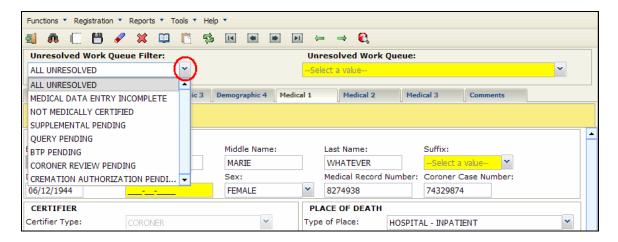
Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 56 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

4.2.2. Work Queue Search

The Work Queue in the Medical Data Entry process will contain death records associated with the login location that still require some type of action by the login location. This will include records that have been started at the medical office where the medical data entry or some other processing step is not complete. The work queue can be filtered according to the various reasons due to which a record may be held.

The list in the work queue will be sorted by the date of death and will display the decedent's Name (last, first) and Date of Death.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. From the drop-down list, set the filter for the appropriate record type. Options include:



Filter Name

Definition

All Unresolved

All records that require any action regarding any of the following: Medical data entry, Medical Certification, responding to supplemental, responding to a Query, BTP Pending, Coroner Review Pending, Cremation Authorization Pending

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 57 of 190

Filter Name	Definition
Medical Data Entry Incomplete	All records where Medical Data entry has not been completed
Not Medically Certified	All records where Medical Data Entry has been completed but Medical Certification has not been done. Note that records for which medical data entry is incomplete will not appear under this filter.
Supplemental Pending	All records where Nosology Review requested (electronic) a supplemental
Query Pending	All records that have a State generated a query to the Medical Certifier.
BTP Pending	All records that require electronic signature on the BTP by participating Medical Certifier

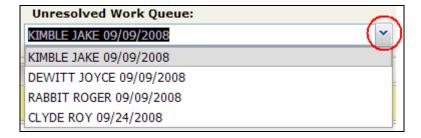
Coroner Office Additional Filters

If the location type is a coroner's office, the following additional filter options will apply:

Filter Name	Definition
Coroner Review Pending	All records referred for review by either a funeral director or Nosology review.
	Note: the 'All Unresolved' category does not include these records.
Cremation Authorization Pending	All records requiring electronic signature on the Cremation Authorization section of the BTP.
	Note: the 'All Unresolved' category does not include these records.

Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 58 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

3. From the record list, select the appropriate record by clicking on it or with focus on the list start typing decedent's last name (if available.)



4. Selected record will be retrieved by the system and its information will appear on the screen as an active record for additional review and/or processing.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	59 of 190

4.3. Canceling Changes

A user may cancel changes made to a record since it was last saved in Medical Data Entry.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Retrieve an existing record using the Work Queue Search or the Search Screen.
- 3. Enter information or modify information entered in any of the data entry fields.
- 4. If you wish to cancel the changes made to the record, click the 'Cancel' icon or select the Registration/Cancel menu item. The changes will be canceled and the record will be restored to its previously saved state.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	60 of 190

4.4. Returning to the Main Menu

A user may return to the Idaho Web Death Main Menu screen at any time by selecting the **Functions/Home** menu item.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the **Functions/Home** menu item on the Medical Data Entry and Certification menu screen to return to the Idaho Web Death Main Menu.

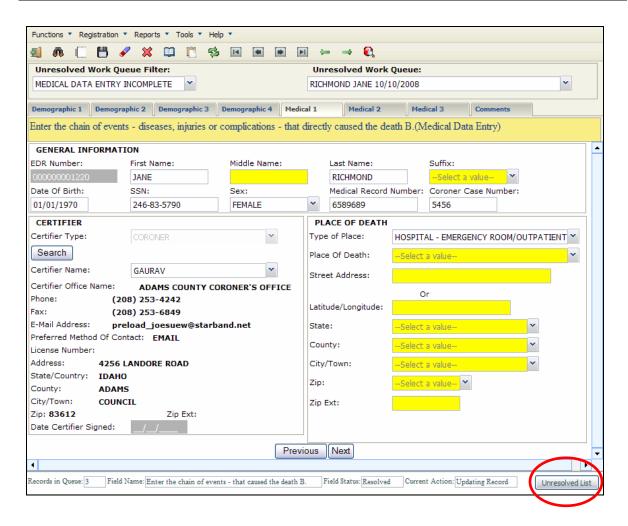
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	61 of 190

4.5. Unresolved Fields List

Using the Unresolved Fields List

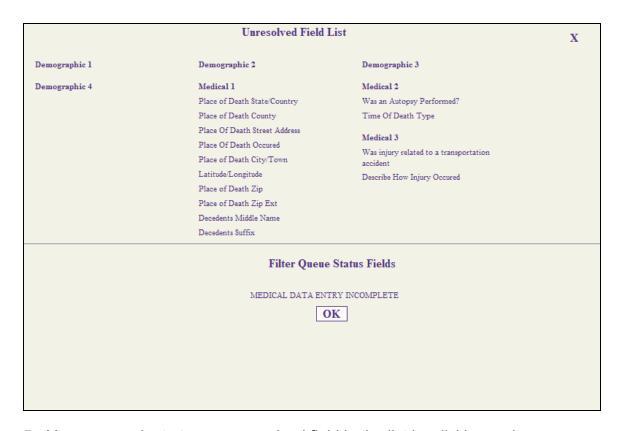
Depending on the type of record, a number of actions need to be performed before a record is ready to be submitted for further processing. To check if all data items and actions were performed, use the Unresolved Fields List to identify areas that require some sort of action before the record is resolved. The Unresolved Fields List displays individual data fields and processes that need to be completed for a specific record before it can be resolved.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Retrieve an existing record or create a new record.
- 3. Click the '**Unresolved List**' button in the lower right-hand corner of the screen to open the list.



4. The Unresolved List will display. Unresolved fields will be displayed in the top portion of the screen and unresolved processes in the bottom portion.

Title:	 	10/20/2008 Approved By: Annachristine Hoover	Page No: 63 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0



- 5. You may navigate to any unresolved field in the list by clicking on it.
- 6. To close the Unresolved List and return to the screen you were previously viewing, click the **X** in the upper right hand corner of the Unresolved List or the '**OK**' button at the bottom of the screen.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web D		Annachristine Hoover	64 of 190

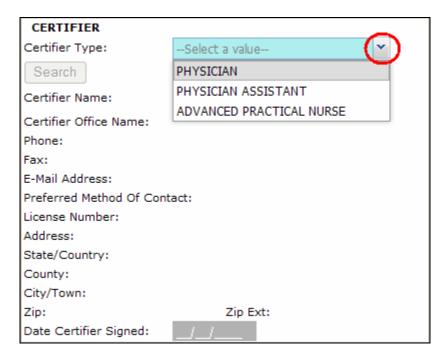
4.6. Medical Data Entry Tips

The objective of this chapter is to address data entry completion topics so that records may be available for further processing. Most of the data items that need to be completed will only require the 'Tab' key to advance to the field, typing the necessary information and then pressing the 'Tab' key to advance again. This chapter attempts to address the remaining scenarios.

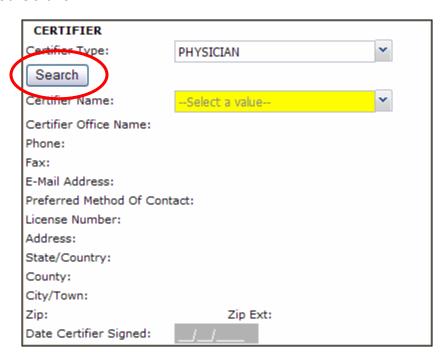
4.6.1. Certifier Fields

The 'Certifier' fields are among the first ones encountered once the record is initiated by entering data on the 'New Record' screen. If the login location has multiple Certifier Types, a user will need to select a Certifier Type from a dropdown list. Once the Certifier Type is selected, the user may search for a specific Certifier using the 'Search' button or may select a Certifier from the 'Certifier Name' drop-down list. Address and contact information of the selected Certifier will automatically populate on the screen and will not be editable.

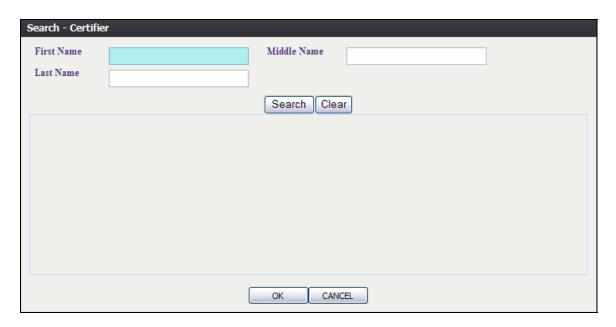
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Retrieve an existing record or create a new record.
- 3. If not automatically populated, select the desired Certifier Type from the 'Certifier Type' drop-down list (located below the Certifier fields on the Medical 1 tab)



4. With the 'Certifier Type' selected, click on the 'Search' button to search for a desired Certifier.



5. Enter all available information about the Certifier you are looking for on the screen below and click 'Search'.



6. All Certifiers at that login location who match the search criteria entered will populate the grid below.



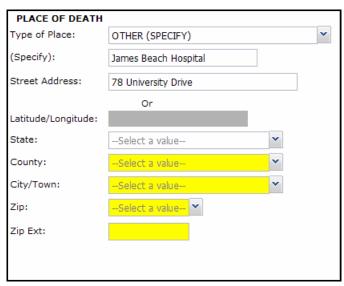
Click on the desired grid entry to select the Certifier and click 'OK'.

 The selected Certifier's name will appear in the 'Certifier Name' field and the Certifier's Address and Contact Information will populate the corresponding fields.



4.6.2. Pick List Navigation (MindsEye©)

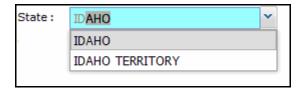
The Decedent's Place of Death fields illustrate the concept of 'drop-down' menus. Using abbreviations, as discussed in the examples below, will expedite data entry.



1. Login to the Idaho Web Death Module following the Login – System Access instructions.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web D	eath Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 68 of 190

- 2. Retrieve an existing record or create a new record.
- 3. Set focus on the 'State' field by clicking on the field. Begin typing the name of the state or country you wish to enter in this field.



- ✓ The drop-down list will populate with the names of those states that match the
 information typed in. The field itself will auto-populate with the name of the
 state that matches the information typed in.
- ✓ Some geographic entries that include state and city also capture the county as is the case here. As a result, the list of cities is filtered to include only cities within the state and county already selected. Some geographic questions require only the state and city. If the 'State/Country' field is not populated, you will not be able to select a value in the 'County' or 'City' fields. If a state is selected in the 'State/Country' field, then the 'County' must be selected before the list of options for the "City' field is available.
- ✓ If a foreign country is selected in the 'State/Country' field, then the 'County' field will be disabled (if it is part of the address.) In these cases, selecting the foreign country will disable the 'County' field and load the 'City' pick-list with options associated with the country selected.
- 4. With focus on the 'County' field, begin typing the name of any county in the state selected in the 'State' field. When the desired option is highlighted press the 'Tab' key to select that choice and advance to the next field.

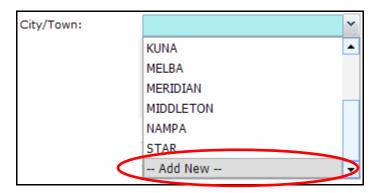
4.6.3. Making New Entries in Pick Lists

When a Town or City you want is *not in the list* even though it is a valid Town/City, you can add your entry to the list. This is referred to as 'Add on the Fly'. It allows the user to add an item that is not in the list when necessary. To access this choice:

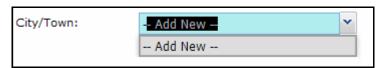
1. Complete data entry in the 'Place of Death' fields up to the 'County' field as shown in section 4.4.2 Pick List Navigation.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	eath Module – Medical Office Section	Approved By:	Page No:
Idaho Web D		Annachristine Hoover	69 of 190

- 2. Set focus on the 'City/Town' pick list. Open the list by pressing the 'Down Arrow' button and use one of the following methods to add a City/Town on the fly:
- 3. Select the '—Add New—' option by one of the following options:
 - a. Use the mouse to SCROLL down to the bottom of the list. The very last option in the list that will allow 'Add on the Fly' is a choice '-- Add New--'.

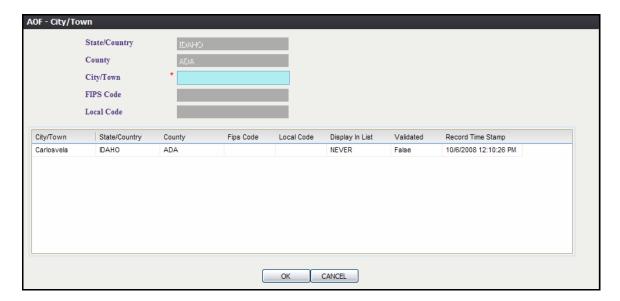


b. OR use a keyboard short-cut. The first character of this special entry is a hyphen '-'. Type this character into the 'City Of Birth' field and press 'Enter' to select that option.



4. The 'AOF – City/Town' screen will appear.

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 70 of 190

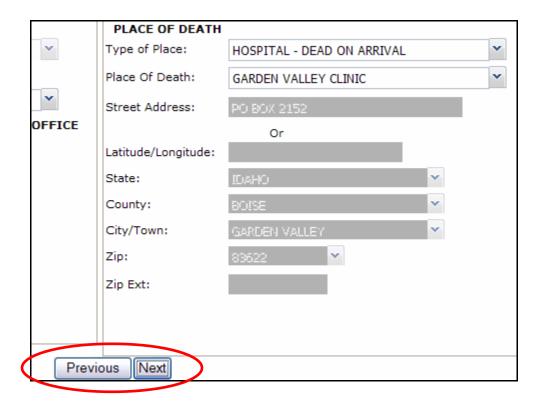


- a. Look at the list in the grid at the bottom of the screen (if there is one) to see if the item you need may already be there. This would be the case if the item has already been added 'On the Fly' by someone else but has not yet been 'reviewed' and accepted by the State Office as a valid new addition to the list. If the option you need is in the list, click on it with the mouse and then click on 'OK'.
- b. If the item is not in the extended list, set focus on the 'City/Town' field, type in the new entry you need and click '**OK**'. The new location will be added on the fly.

4.6.4. Screen Tab Navigation – Next and Previous buttons

Depending on the 'Type of Place' of Death entered in the Place of Death fields, the 'Place of Death' field or the 'Zip Ext' field will be the last field on the 'Medical 1' tab and therefore the next field that needs a response will be on the 'Medical 2' tab.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	71 of 190

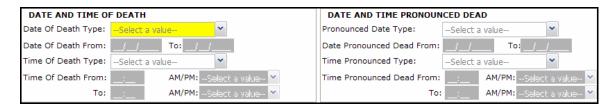


Pressing 'Tab' from the 'Place of Death' field will advance the user to the 'Next' button located at the bottom of the screen. When focus is on the 'Next' button a user can press the 'Enter' key to advance to the 'Medical 2' screen. Users can also navigate to various Screen Tabs by clicking on them with a mouse. Clicking on the 'Previous' button will take a user to the previous screen.

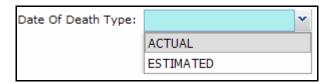


4.6.5. Date and Time of Death/Date and Time Pronounced Dead

The 'Date and Time of Death' and 'Date and Time Pronounced Dead' fields will require a user to enter the 'Date of Death Type' and 'Pronounced Date Type' as well as the 'Time of Death Type' and 'Time Pronounced Type' which in each case will be either 'Actual' or 'Estimated'.

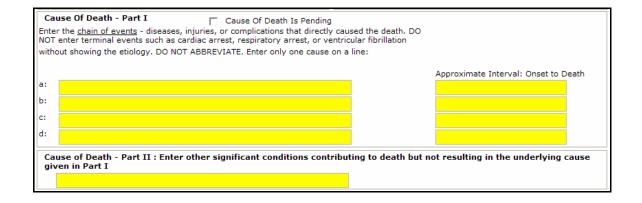


Depending on whether the user chooses 'Actual' or 'Estimated', a single date/time field or a date/time range will become enabled in each case for data entry.

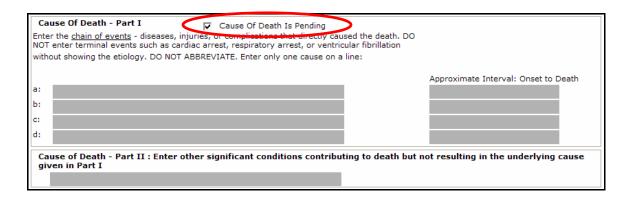


4.6.6. Cause of Death fields

Cause of Death fields will require a user to enter the chain of events - diseases, injuries, or complications that directly caused the death. Terminal events such as cardiac arrest, respiratory arrest, or ventricular fibrillation should not be entered without showing the reasons for the occurrence of these events.

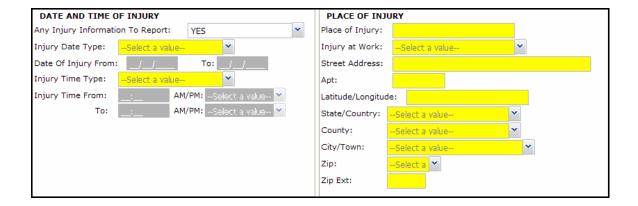


If the 'Cause of Death Is Pending' checkbox is checked, all Cause of Death fields will be disabled.

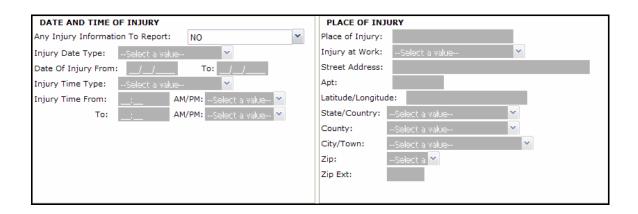


4.6.7. Date and Time of Injury AND Place of Injury fields

These fields will capture injury-related information as shown below.



If a user enters '**NO**' in the 'Any Injury Information To Report:' field, all other Date and Time of Injury and Place of Injury fields will be disabled.



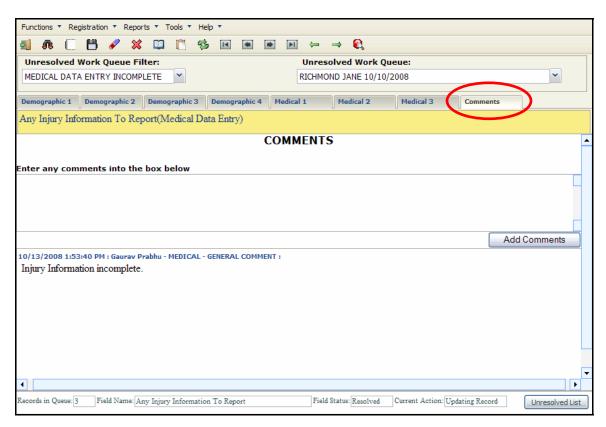
Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 74 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

4.6.8. Record Comments

Certain events that take place, such as when a coroner declines a designation or a referral, require that a comment be entered. These comments are stored and can be viewed in a grid on the Comments tab of the data entry screens. The following information regarding each comment will be stored:

- ✓ Action that Required the Comment
- ✓ User logged in when the comment was entered
- ✓ Date and time the comment was entered
- ✓ Text of the comment (600 characters)

Comments may be entered or viewed by clicking on the Comments Tab in Medical data Entry.



Enter a comment in the box provided and click the 'Add Comments' button to add the entered comment to the record.

Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 75 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

4.7. Medical Certification

This section describes different aspects of Medical Certification and addresses certain implications of this process.

Performing Medical Certification

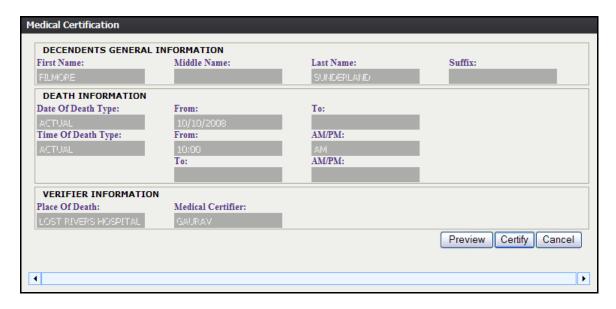
The Medical Certification process will be available from the Medical Data Entry screen. The medical certifier will need to click on the **Certify** icon in order to access the Medical Certification Screen. The medical certification screen will support an option to view a preview of the death certificate containing all data items. The medical certifier can select this option to conveniently review the current data values before returning to the certify action. The certifier may also print the abstract if desired from this print preview screen.

Before medical certification can be successfully performed at a Medical Office, the following must be accomplished:

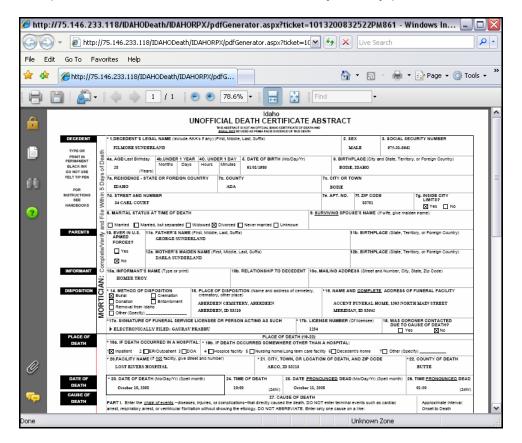
- Medical Data Entry Fields must all be resolved
- ✓ BTP Authorization must be completed
- ✓ Cremation Authorization must be completed (if applicable)

Important Note: A Medical Certifier can only perform medical certification on records that identify him/her on the record as the medical certifier.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- Search for the desired record using the Work Queue Search by setting the unresolved work queue filter to Not Medically Certified.
- 3. Select a record from the Work Queue drop-down list.
- 4. When the appropriate record appears on the screen, click on the 'Medical Certification' icon or select the Registration/Medical Certification menu item to initiate the medical certification process. The system will display a message 'Are you sure you want to certify cause of death?' Click 'Yes' to proceed with Medical Certification. The following screen will be displayed:

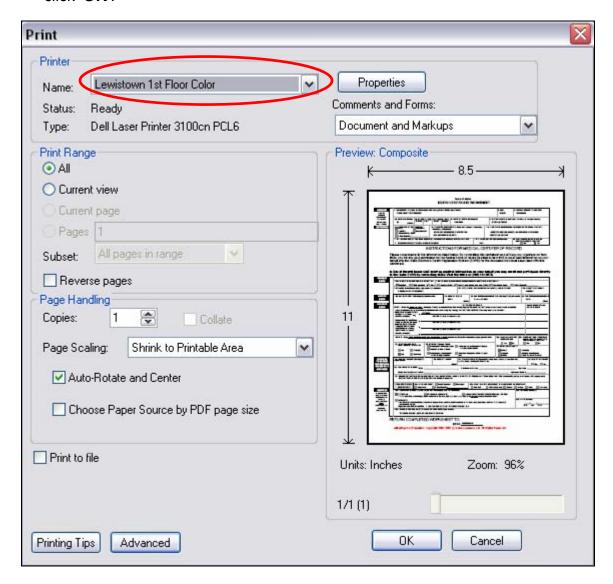


 To view a print preview of the Unofficial Death Certificate Abstract, click on the 'Preview' button. A message 'Report is Ready' will be displayed. Click 'OK' to preview the Death Abstract. If desired, you may print this Abstract.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 77 of 190

Click on the printer icon to print the Abstract. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.

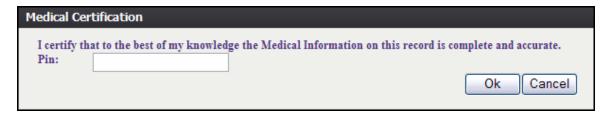


6. Once the Unofficial Death Certificate has printed, click the X at the top right hand corner to close the PDF window.

If you detect data that needs to be changed before the record is verified, the 'Cancel' button will allow you to exit the Medical Certification process. You can edit and resave the record before initiating the certification process again.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	78 of 190

7. To Medically Certify the record, click the 'Certify' button. The system will display a screen with the following statement: 'I certify that to the best of my knowledge the Medical Information on this record is complete and accurate.'



8. Enter your PIN and click '**OK**'. If the PIN is valid, the following message will be displayed:



9. Click 'OK'. The record will now be available for Demographic Verification.

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 79 of 190

4.8. Drop-to-Paper Idaho Death Certificate

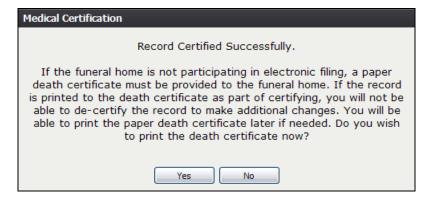
This function will cause the record to be printed on the Idaho Death Certificate, BTP, and 24 Hour Report of Death for forwarding to a non-participating entity. The medical certifier will not print a worksheet. They will simply print the death certificate either with the information they have entered in the system or entirely blank. The ability to print a blank certificate will be separate security function

Once the record has been dropped to paper:

- ✓ The record can be re-printed on the Death Certificate until it has been saved in either General Data Entry or Registration Review
- ✓ A participating Funeral Home may still 'Pick Up' the record and complete it electronically
- ✓ The record cannot be electronically de-certified unless it has been 'Picked-Up'
 by a participating Funeral Home

A record may be dropped to paper as shown below:

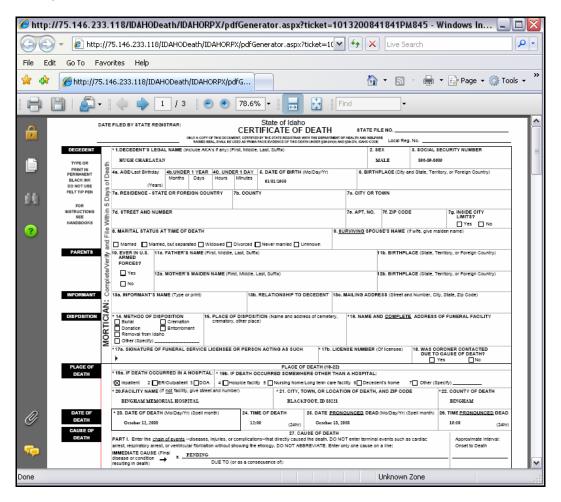
- Perform Medical Certification on a record by following the steps in section 4.5
 Medical Certification.
 - A) If the record was initiated in the system from a medical office and medical certification is being done at a time when a funeral home is not identified on the record or is a non-participating funeral home, then, when the medical certifier electronically certifies the record the following prompt will be provided:



If you click '**No**' the prompt will close and no further action will be taken. If you click '**Yes**' the message 'Report is ready for printing' will be displayed.

Title:		Approved By: Annachristine Hoover	Page No:
Idaho Web I	Death Module – Medical Office Section		80 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

Clicking '**OK**' will open the Idaho Death Certificate, BTP and 24 Hour Report of Death in a new PDF window.

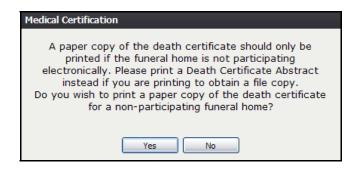


Click on the printer icon to print the forms. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.

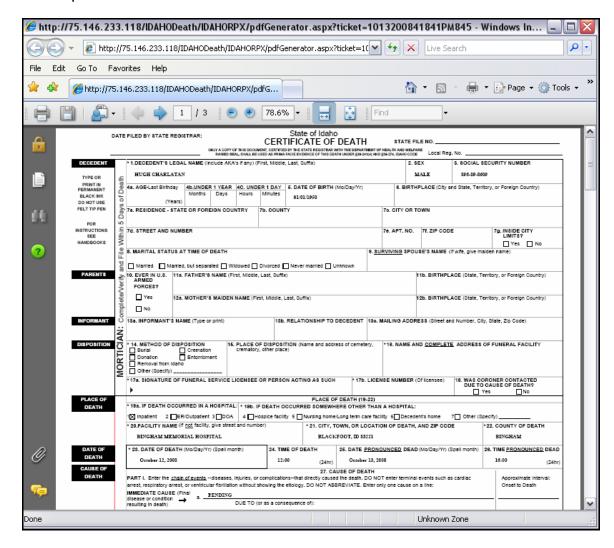


Once the forms have printed, click the X at the top right hand corner to close the PDF window.

B.) If Medical Certification has already been done and a funeral home is not identified on the record, the print option will provide a means to drop the record to paper. If a user selects the **Registration/Print/DTP** menu item to drop a record to paper after it has been medically certified and a funeral home is not associated with the record, the following prompt will appear:

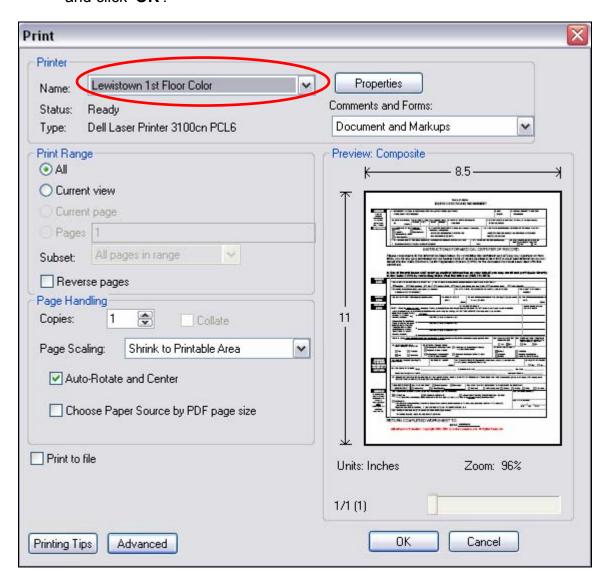


If you click '**No**' the prompt will close and no further action will be taken. If you click '**Yes**' the message 'Report is ready for printing' will be displayed. Clicking '**OK**' will open the Idaho Death Certificate, BTP and 24 Hour Report of Death in a new PDF window.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 83 of 190

Click on the printer icon to print the forms. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



Once the forms have printed, click the X at the top right hand corner to close the PDF window.

GENESIS Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	85 of 190

4.9. De-Certifying a Record

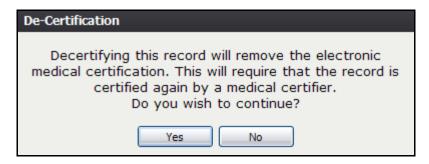
Once a record has been medically certified all medical fields become disabled. If the record has been medically certified but has not yet been demographically verified, an option in medical data entry will allow a user to de-certify the record. De-certifying the record will remove the electronic signature and make the medical fields on the record editable again.

A record cannot be de-certified under the following conditions:

- ✓ The record has already been demographically verified.
- ✓ The record has been dropped to the paper Idaho Death Certificate and does not contain an identified funeral home
- ✓ The record has been saved in General Data Entry or Registration Review.

4.9.1. De-Certify (NOT on Coroner Referral)

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for the record that you wish to de-certify using the Search Screen.
- Once the record is retrieved, select the Registration/De-Certify menu item to de-certify the record. The following message will be displayed:



4. Click '**No**' to cancel the De-Certify process. Clicking '**Yes**' will display the message 'Record Successfully De-Certified'. Click '**OK**' to close the message.

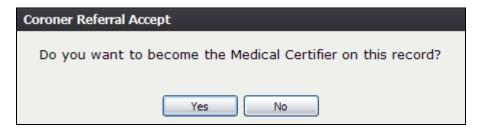
4.9.2. De-Certify (on Coroner Referral)

If the login location type is a coroner office and the record is flagged as 'Pending Coroner Referral', the record will be accessible to the coroner's office from the work queue, but the coroner office will not have ownership of the medical portion of the record. If the coroner's office elects to accept the referral, then in order for

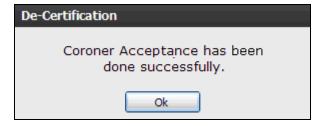
Title:	 Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 86 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

the user to assume ownership of the record, the record will need to be De-Certified. If a coroner's office user indicates that the record should not be owned by the coroner, the record is not de-certified and will remain certified and owned by the original medical certifier

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for a record that is pending coroner review by setting the Unresolved Work Queue Filter to **Coroner Review Pending**.
- 3. Select the desired record from the Unresolved Work Queue.
- 4. To accept the Coroner Referral select the **Registration/Accept Coroner Referral** menu item. The following prompt will be displayed.



If you click 'No', the prompt will close and no further action will be taken. If you click 'Yes', the following message will be displayed.



The record will be De-Certified and re-designated to the coroner that the referral was made to and the Medical Data Entry fields will become enabled to allow editing.

Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 87 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0

4.10. Proxy Demographic Data Entry

Certain special location types that are considered to be medical locations and where medical data entry would be performed will also have the ability to data enter demographic items from within the medical data entry process. These locations include Veterans Administration (VA) hospitals and hospitals that employ 'Hospitalists'. Thus, these locations will be able to complete both the medical and demographic items from within the medical data entry process.

Demographic data entry on a record from within the medical data entry process has no implications regarding the verification of the demographic data. The medical certifier will only certify the medical data and, if there is a participating funeral home, demographic verification will be completed there. Demographic data entered through the medical data entry process will populate the corresponding fields and will print on any form or report in the same way as if the data entry had been performed through the demographic data entry process.

Data entry of demographic data by a user in medical data entry is only permitted when the following are true:

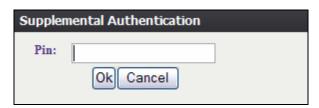
- ✓ The login location type is either a VA hospital or a 'Hospitalist' location
- ✓ The record does not contain an identified participating funeral home
- Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. If your login location has access to Demographic Data Entry, proceed to complete data entry on the 4 Demographic tabs associated with the record. For more information refer to section 4.20 Demographic Data Entry Tips.
- 3. Once data entry is complete and Medical Certification is performed, the record may be picked up and demographically verified by a participating Funeral Home. If the record needs to be demographically verified at a non-participating Funeral Home, follow the steps outlined in section 4.6 Drop-to-Paper Idaho Death Certificate to print the Death Certificate so that Verification may be completed on the paper form.

GENESIS Title:	enesis Systems, Inc.	Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 88 of 190

4.11. Supplemental to the Death Certificate

When a death record is reviewed at the State in the Nosology Review process, the reviewer may determine that the nature or number of data items that require verification or modification by the medical certifier will require a supplemental to the death certificate rather than just a query letter. A record that has been flagged to indicate that a supplemental to the death record is required will reappear in the work queue of the medical certifier who certified the record. When the record is selected, the Medical Certifier's office will perform the following actions:

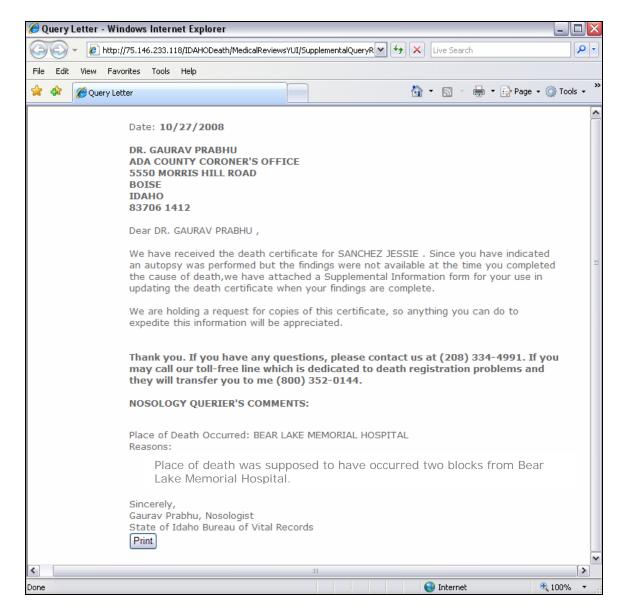
- 1. Retrieve the desired record using the Work Queue Search by setting the work queue filter to **Supplemental Pending**.
- 2. Select the desired record from the unresolved work queue.
- 3. Select the **Registration/Supplemental** menu item. The Supplemental Authentication prompt will be displayed:



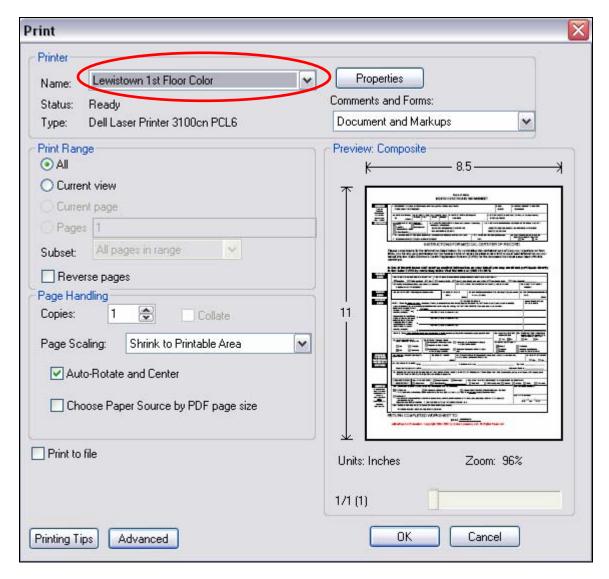
Clicking Cancel will terminate the process. Enter your PIN and click '**OK**' to proceed. The following message will be displayed:



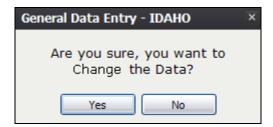
4. Click '**OK**'. A Query Letter will be displayed in a new window:



5. Click on the '**Print**' button to print the Query Letter. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.

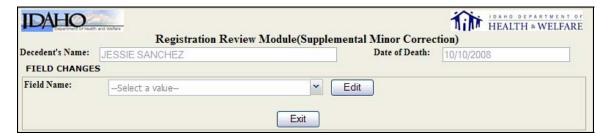


- 6. Once the Query Letter has printed, click the X at the top right hand corner to close the PDF window.
- 7. The following message will be displayed on the screen:



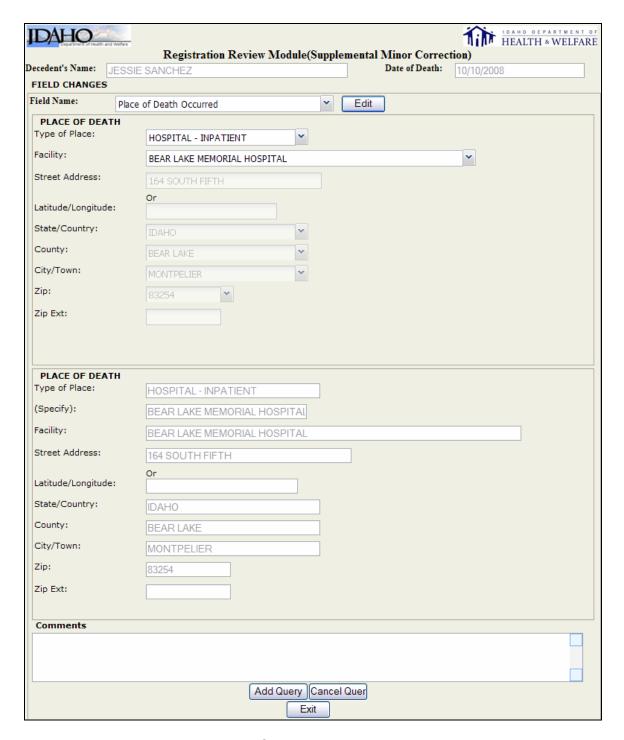
GENESIS Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 91 of 190

Clicking '**No**' will cancel the process. Click '**Yes**' to make the any required changes on the record. The following screen will be displayed:



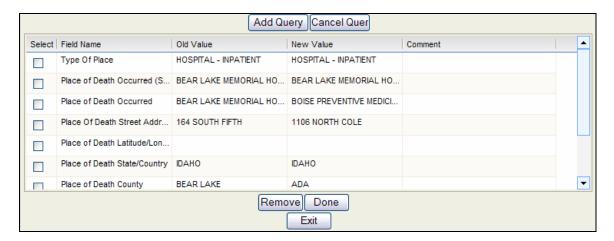
The 'Field Name' drop-down list will be populated with those fields that were queried by the Nosologist in Nosology Review. Select the field you wish to alter and click '**Edit**'. The field in question and any other associated fields will be displayed in the same format as they are displayed in Medical Data Entry. In this case, the field in question is 'Place of Death'. Hence, the Place of Death frame as it appears in Medical Data Entry will be displayed as shown below.

Title:	Death Module – Medical Office Section	10/20/2008 Approved By: Annachristine Hoover	Page No: 92 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date:	Version: 1.0



8. Make changes in the editable fields and enter any comments in the 'Comments' box. Click 'Add Query' to add a query to Supplemental. The following grid will be displayed below the 'Comments' box.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	93 of 190



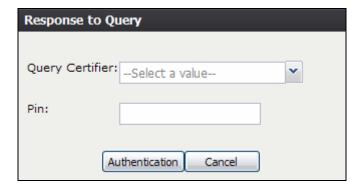
- 9. Once you have completed making desired changes to the record, click 'Done'. The message 'Are you finished making changes related to this Supplemental Death Certificate?' will be displayed. If you answer 'No', you can continue editing data.
- 10. If you answer 'Yes', you will be asked to enter your PIN to certify the Supplemental. The Supplemental form showing only changed values on the bottom will be generated and if desired may be printed. The record will appear in the Supplemental Queue at the State.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	94 of 190

4.12. Respond to Query

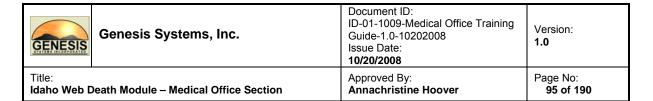
A query is generated to request additional information or verification of data provided on the record. A record may have one or more demographic queries and medical queries pending at the same time.

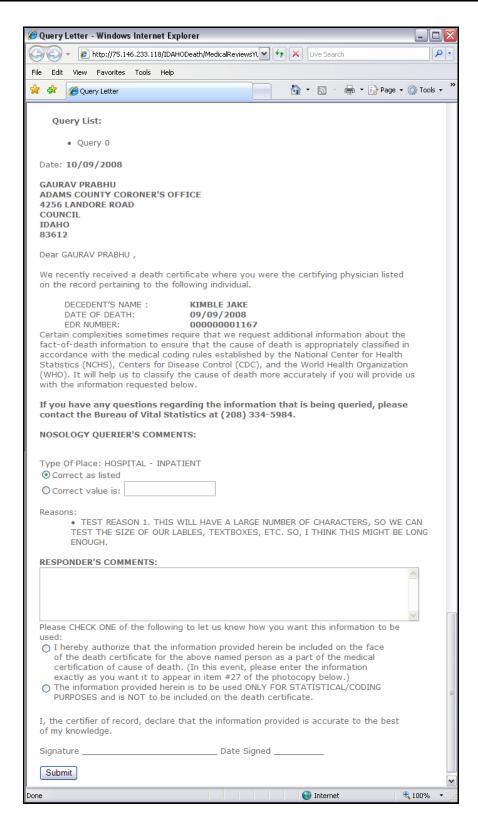
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for the desired record using the Search Screen or the Work Queue Search by setting the unresolved work queue filter to Query Pending.
- 3. Once the record is retrieved, click on the 'Response to Query' icon. The 'Response to Query' screen will open. It will contain fields for the name of the Query Certifier and for the certifier's PIN.



(If the location is a Physician's office, the Certifying Physician will only need to enter their PIN)

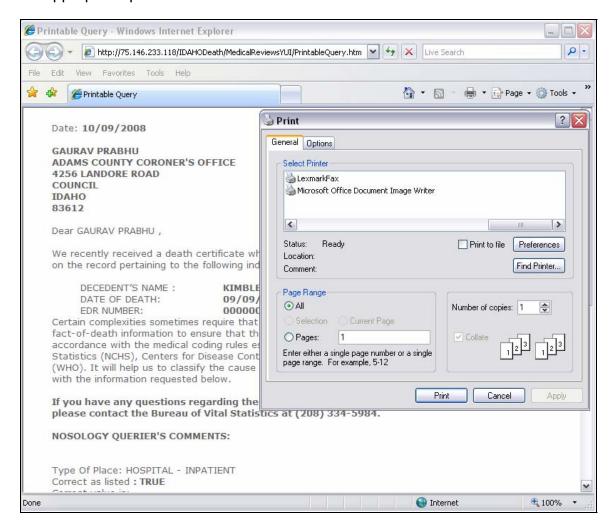
4. Select the Certifier name from the drop-down list, enter the appropriate PIN number and click on the 'Authentication' button. The message 'User Authenticated Successfully' will be displayed. Clicking 'OK' will open a query list in a new browser window. Click on a Query number to open the corresponding Query Letter, shown below:





GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	96 of 190

- 5. Click the appropriate Radio Button to confirm or correct (enter correct value) the queried field and enter an optional comment. Click '**Submit**'. A message 'Query is ready for printing' will be displayed.
 - Click '**OK**'. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



6. Once the Query Letter has printed, click the X at the top right hand corner to close the 'Query Letter' and 'Printable Query' windows and return to the Medical Screen 1. The Query Letter will be routed to the Back Office Query Letter Print Queue.

GENESIS Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 97 of 190

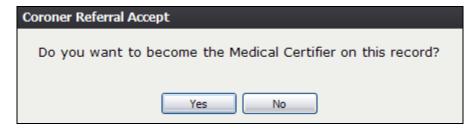
4.13. Coroner Referral Processing

If a record has been designated to a participating Medical Certifier who is not a coroner and the record has already been medically certified, the funeral director may determine that the provided medical information indicates that the record might fall under the rules requiring a coroner to be the medical certifier. This determination is to be made by the coroner and since the coroner may or may not choose to become the Medical Certifier, removal of the existing medical certification (decertification) is undesirable.

For records that have been electronically medically certified but not yet demographically verified, an option to 'Refer to Coroner' will be enabled under Registration. If a record is referred to a coroner, it will be processed as follows:

4.13.1. Coroner Elects to Assume the Case

- Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for the record that needs Coroner Referral Processing using the **Unresolved Work Queue** by setting the filter to **Coroner Review Pending**.
- 3. Select the desired record from the work queue.
- Select the Registration/Accept Coroner Referral menu item to accept the coroner referral. The following prompt will be displayed:



5. Click '**No**' to cancel the 'Accept Coroner Referral' process. Clicking '**Yes**' will display the following message:

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 98 of 190



The record will be re-designated to the coroner that the referral was made to and Medical Data Entry will be enabled to allow editing.

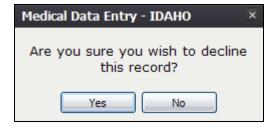
 Edit Medical data on the record as required and certify the record. For more information on how to certify a record refer to section 4.5 Medical Certification.

If the record had been referred by the funeral director, then it will still require demographic verification by the funeral director before it can be released to Registration Review at the State.

If the record had been referred either from Registration Review or Nosology Review, demographic verification of the record will have been completed and the record will be returned to the appropriate review process.

4.13.2. Coroner Elects to Decline the Case

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for the record that needs Coroner Referral Processing using the **Unresolved Work Queue** by setting the filter to **Coroner Review Pending**.
- 3. Select the desired record from the work queue.
- 4. Click the '**Decline**' icon or select the **Registration/Decline** menu item to decline the coroner referral case. The following prompt will be displayed:



5. Click '**No**' to cancel the 'Decline' process. Clicking '**Yes**' will display the following comments screen:



6. Enter a comment and click 'OK'. (If you click 'Cancel' the comments screen will close and you will be returned to the data entry screen. If you click 'OK' without entering a comment, a prompt asking you to enter a comment will be displayed) The following message will be displayed:



7. Click '**OK**' to close the prompt. The record will no longer appear in the Coroner Office work queue.

If the record had been referred by the funeral director then, when the funeral director retrieves the declined record, the Coroner's comment will be displayed. The record will still require demographic verification by the funeral director before being released to Registration Review at the State.

If the record had been referred either from Registration Review or Nosology Review, demographic verification of the record will have been completed and the record will be returned to the appropriate review process.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web D		Annachristine Hoover	100 of 190

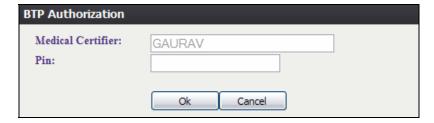
4.14. BTP Authorization

The BTP is the mechanism for authorizing the disposition of the deceased body. The Idaho BTP also contains a section related to authorization for cremation which must be signed by a coroner in the county of death before cremation can occur (including cremations which occur out-of-state). The system provides mechanisms to obtain the medical certifier's electronic signature on the BTP as well as the coroner's electronic signature on the cremation authorization section of the BTP when applicable.

Medical Certifiers will have the ability to electronically sign (or re-sign) the BTP for any record they can retrieve at any time as long as all Medical data entry items on the record are complete.

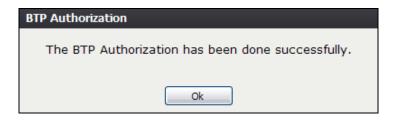
Events such as re-designation or decline will have no impact on the completed BTP Authorization for a record.

- Login to the Idaho Web Death Module following the Login System Access instructions.
- Search for the record that needs BTP Authorization using the Unresolved Work Queue by setting the filter to BTP Pending.
- 3. Select the desired record from the work queue.
- 4. Select the **Registration/BTP Authorization** menu item to perform BTP Authorization. The following prompt will be displayed:



5. Enter your PIN and click '**OK**'. Clicking '**Cancel**' will cancel the 'BTP Authorization' process. If you enter a valid PIN the following message will be displayed:

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web I	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 101 of 190



6. BTP Authorization will be completed. Click ' \mathbf{OK} ' to close the message.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web D		Annachristine Hoover	102 of 190

4.15. Cremation Authorization

The Idaho BTP also contains a section related to authorization for cremation which must be signed by a coroner in the county of death before cremation can occur (including cremations which occur out-of-state). The system provides mechanisms to obtain the medical certifier's electronic signature (via a PIN Number) on the BTP as well as the coroner's electronic signature on the cremation authorization section of the BTP when applicable.

Cremation Authorization will only be available if:

- ✓ The login location type is a coroner office.
- ✓ The method of disposition is 'Cremation' or 'Removal from State-Cremation'

The record will appear in the work queue of the participating coroner's office location under the 'Cremation Authorization Pending' work queue filter. All fields on the record will be locked if the coroner is not the medical certifier. The Coroner will need to electronically sign the 'Cremation Authorization' section of the BTP. The Coroner will also have the option to print a file copy of the BTP once cremation authorization is complete.

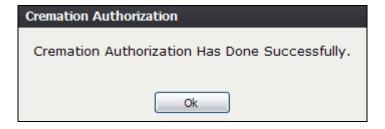
Events such as re-designation or decline will have no impact on the completed Cremation Authorization for a record.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for the record that needs Cremation Authorization using the **Unresolved Work Queue** by setting the filter to **Cremation Authorization Pending**.
- 3. Select the desired record from the work queue.
- 4. Select the **Registration/Cremation Authorization** menu item to perform Cremation Authorization. The following prompt will be displayed:

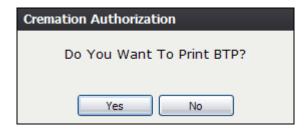


GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	103 of 190

5. Enter your PIN and click '**OK**'. Clicking '**Cancel**' will cancel the 'Cremation Authorization' process. If you entered a valid PIN the following message will be displayed:



6. Cremation Authorization will be completed. Click '**OK**' to close the message. The system will display the following prompt:



7. Click 'Yes' to print the BTP. If you click 'No', no further action will be taken.

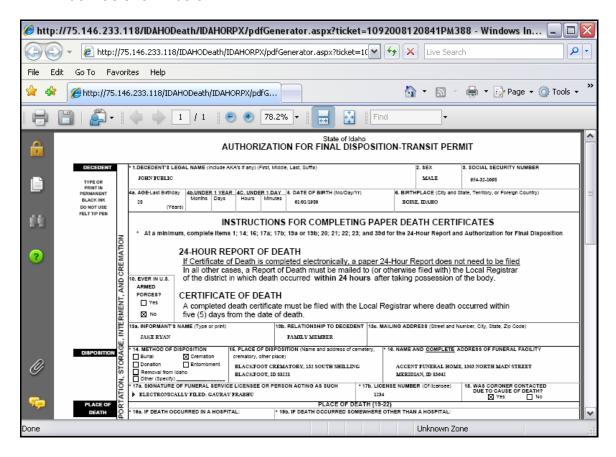
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web D	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 104 of 190

4.16. Print BTP/Blank BTP

4.16.1. Print BTP Form

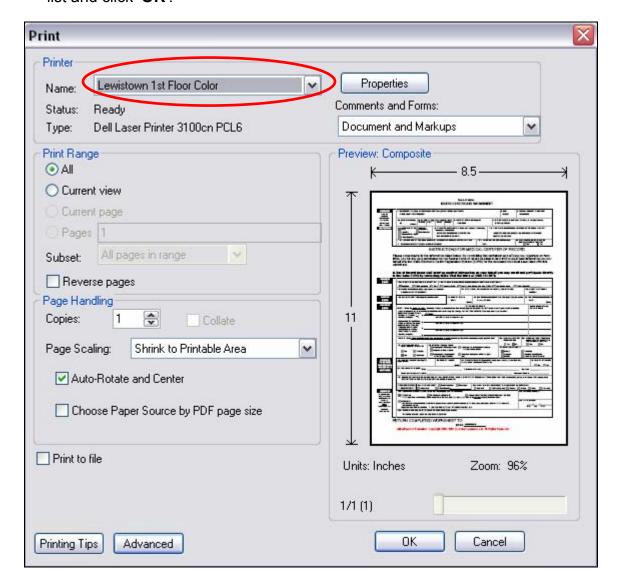
A Medical Certifier will be able to print a BTP form any time after the record has been saved.

- 1. Save the record you are currently processing if you wish to print a BTP or retrieve the desired record for which you wish to print a BTP using the Work Queue Search or the Search Screen.
- Select the Registration/Print/BTP menu item. The message 'Report is ready for printing' will be displayed. Click 'OK'. The form will open in a new PDF window as shown below:



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	105 of 190

3. Click on the printer icon by to print the BTP form. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.

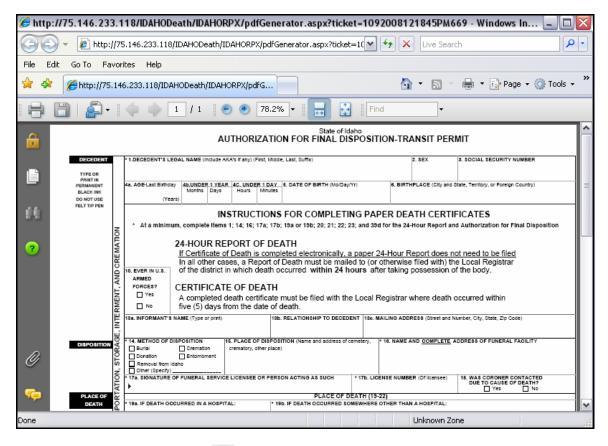


4. Once the BTP Form has printed, click the X at the top right hand corner to close the PDF window.

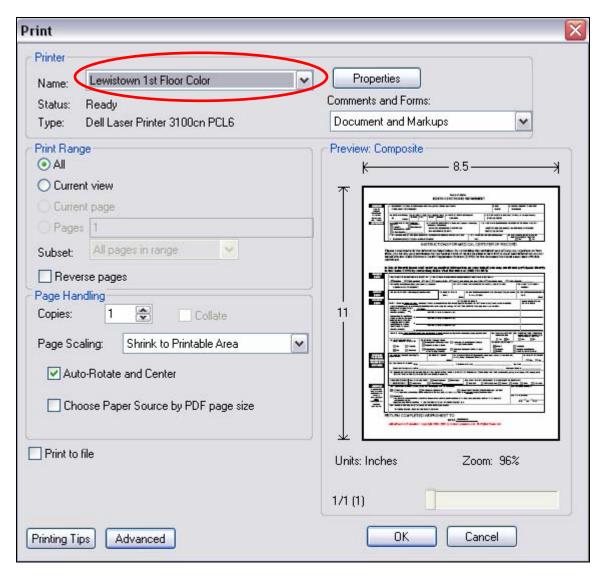
4.16.2. Print Blank BTP Form

A Medical Certifier will be able to print a Blank BTP form at any time.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Registration/Print/Blank BTP menu item.
- 3. The message 'Report is ready for printing' will be displayed. Click '**OK**'. The form will open in a new PDF window as shown below:



4. Click on the printer icon to print the Blank BTP Form. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



5. Once the Blank BTP Form has printed, click the X at the top right hand corner to close the PDF window.

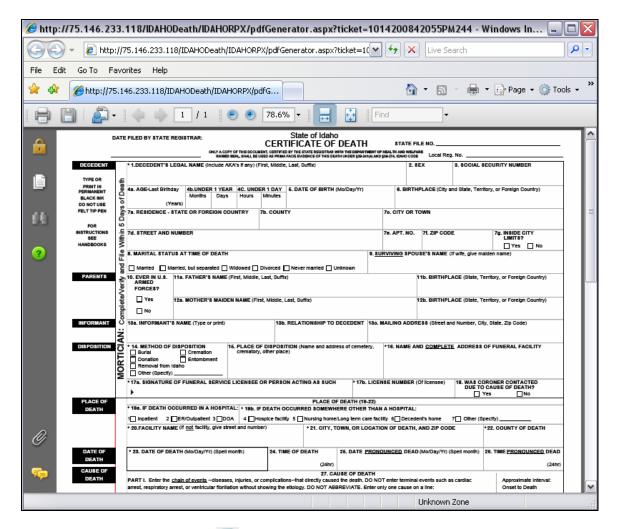
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	108 of 190

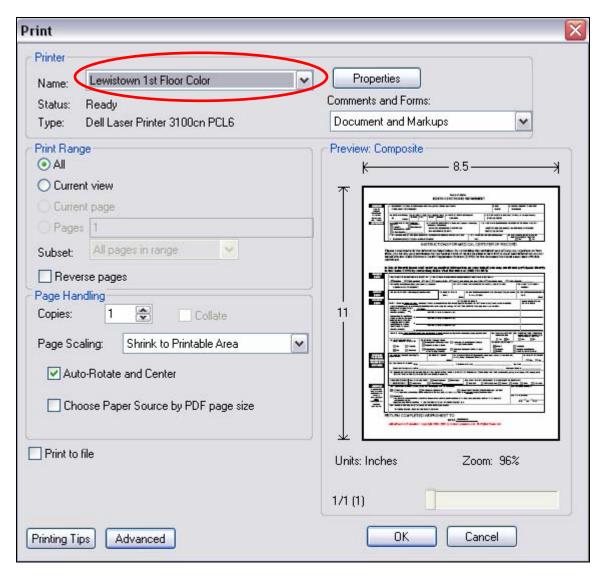
4.17. Print Blank Death Certificate

Medical data entry process will support a function to allow the user to print a blank Idaho Death Certificate. This will be a security process that the user will need to have before the function is available to them.

A Medical Certifier will be able to print a Blank Death Certificate at any time.

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Registration/Print/Blank Death Certificate menu item.
- 3. The message 'Report is ready for printing' will be displayed. Click '**OK**'. The form will open in a new PDF window as shown below:





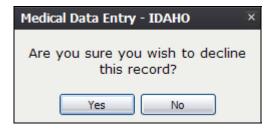
5. Once the Blank Death Certificate has printed, click the X at the top right hand corner to close the PDF window.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	111 of 190

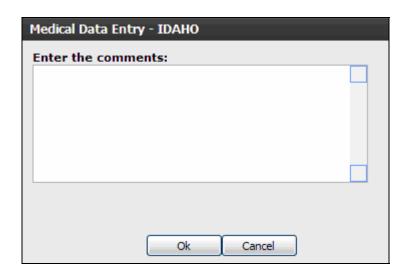
4.18. Decline a Record

This process will allow the medical certifier to 'decline' a record in cases where the record does not fall under their jurisdiction. When a 'Decline' is executed, the system will capture the reason why the case is being declined. The record will remain in the Funeral Home work queue and when selected, the 'Reason Declined' will be displayed. The Funeral Home will then re-designate a different entity as the medical certifier or manually reconcile with the original entity (will contact the medical certifier by phone to clarify/agree on the case).

- Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Search for the desired record by selecting the **Registration/Search** menu item or by clicking on the 'Search' icon.
- 3. Once the record is retrieved, click the '**Decline**' icon [⋈] or select the **Registration/Decline** menu item to decline the record. The following prompt will be displayed:



4. Clicking '**No**' will cancel the 'Decline' process. If you click '**Yes**' the following comments screen will be displayed:



5. Type reason for declining the record to be displayed to the Funeral Director and click '**OK**'. (If you click '**Cancel**' the comments screen will close and you will be returned to the data entry screen. If you click '**OK**' without entering a comment, a prompt asking you to enter a comment will be displayed.) The following message will be displayed:



6. Click '**OK**' to close the message. The 'Decline' process is complete.

GENESIS Genesis Systems, Inc.	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 113 of 190

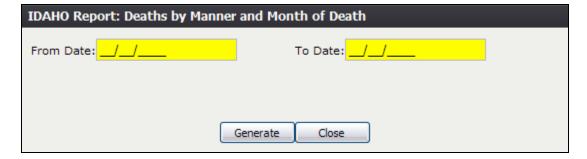
4.19. Reports

4.19.1. Statistics by Date and Manner

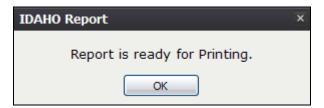
To print a report, the user will need to supply a date range based on the date of death. The report will tabulate all deaths that are within the jurisdictional rules for the user that also meet the date range criteria. The following reports may be printed:

4.19.1.1. Deaths by Manner and Month of Death

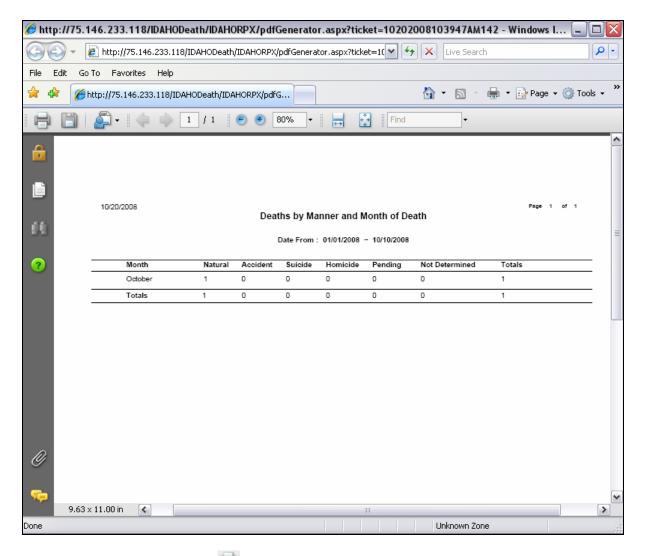
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Month of Death menu item.
- 3. The following screen will be displayed:



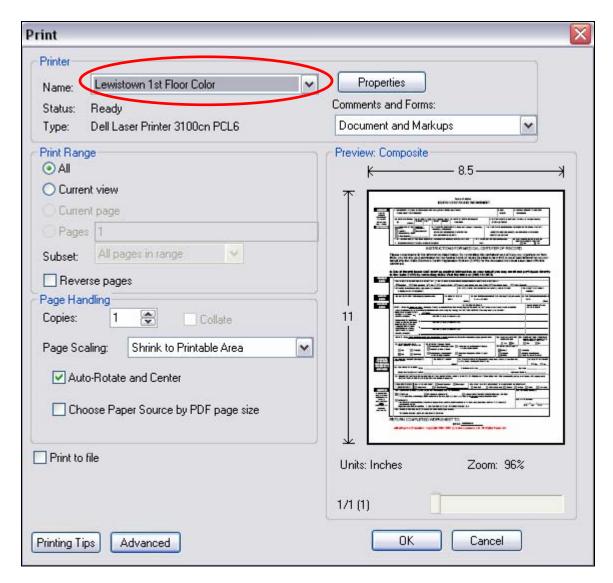
4. Enter the 'From Date' and 'To Date' in their respective fields and click 'Generate'. The following message will be displayed:



5. Click '**OK**'. The report will open in a new window.

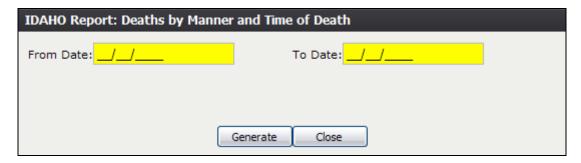


6. Click on the printer icon below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



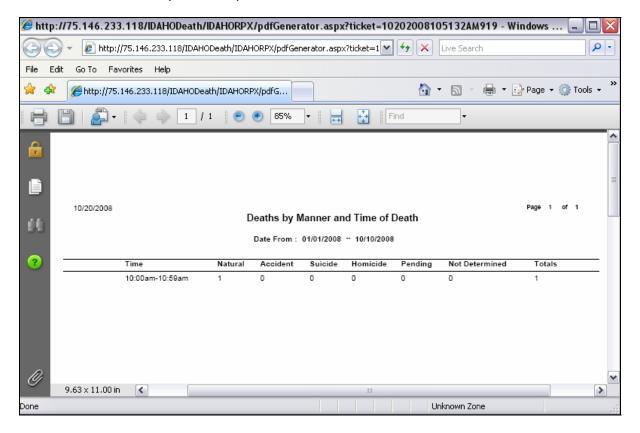
4.19.1.2. Deaths by Manner and Time of Death

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Time of Death menu item.
- 3. The following screen will be displayed:



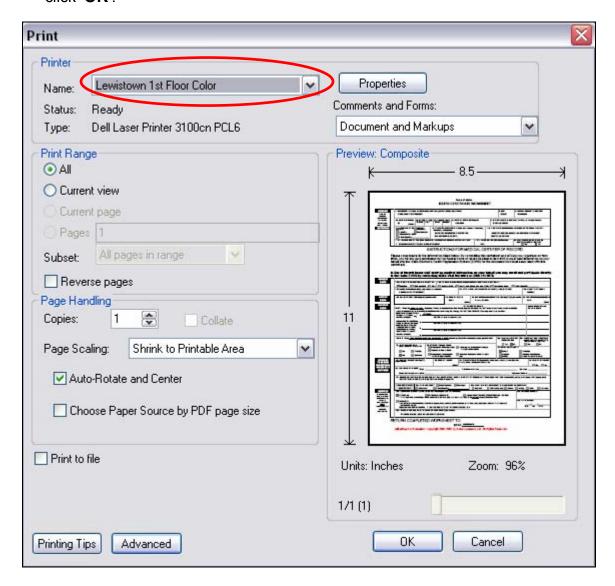


5. Click 'OK'. The report will open in a new window.



GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 117 of 190

6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



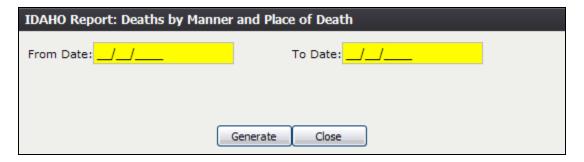
7. Once the Report has printed, click the X at the top right hand corner to close the PDF window.

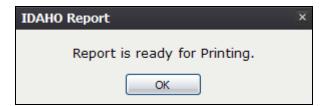
4.19.1.3. Deaths by Manner and Place of Death

1. Login to the Idaho Web Death Module following the Login – System Access instructions.

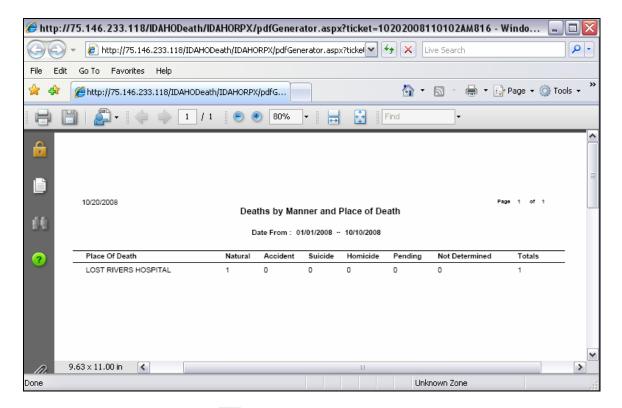
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 118 of 190

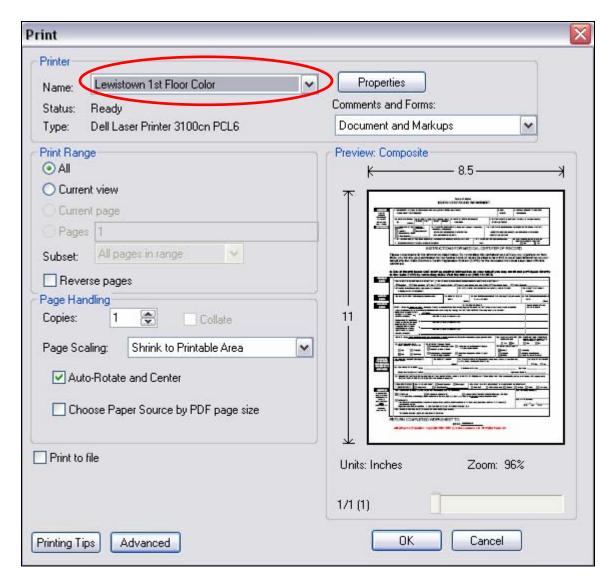
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Place of Death menu item.
- 3. The following screen will be displayed:





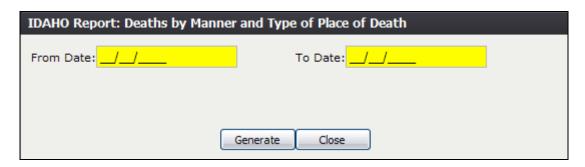
5. Click '**OK**'. The report will open in a new window.





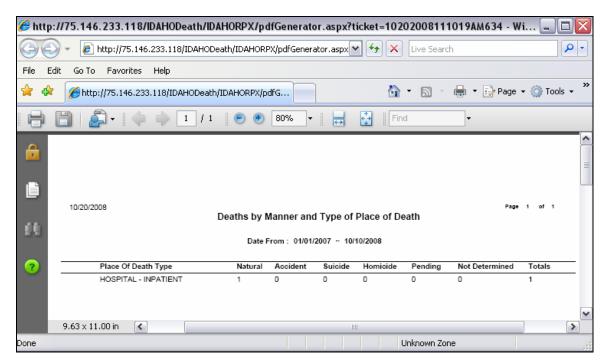
4.19.1.4. Deaths by Manner and Type of Place of Death

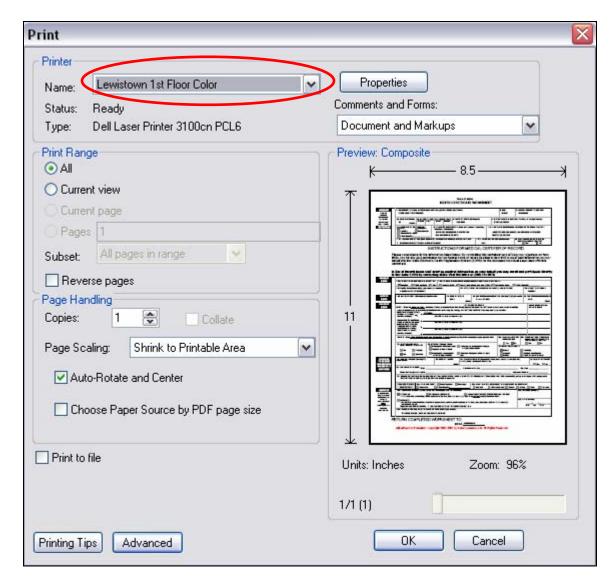
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Type of Place of Death menu item.
- 3. The following screen will be displayed:





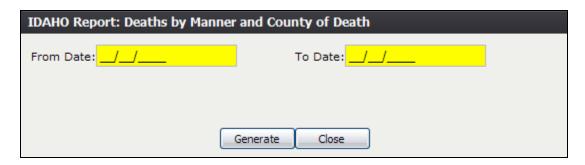
5. Click '**OK**'. The report will open in a new window.

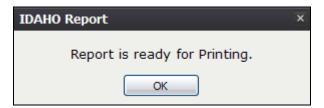




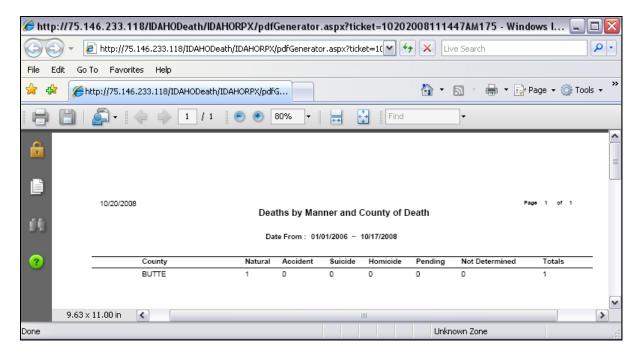
4.19.1.5. Deaths by Manner and County of Death

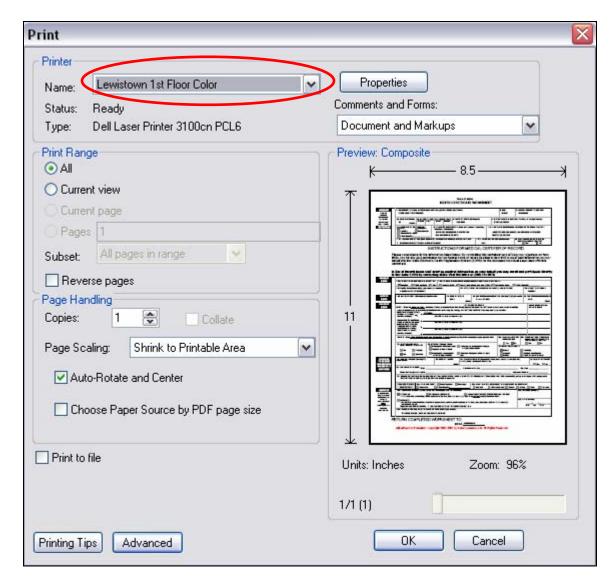
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and County of Death menu item.
- 3. The following screen will be displayed:





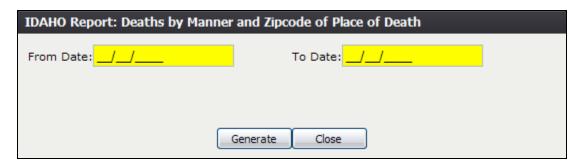
5. Click '**OK**'. The report will open in a new window.





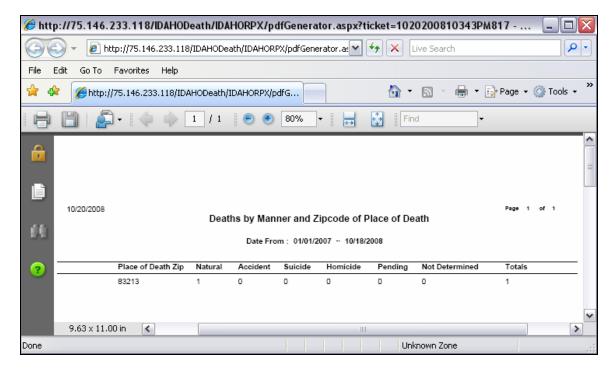
4.19.1.6. Deaths by Manner and Zip Code of Place of Death

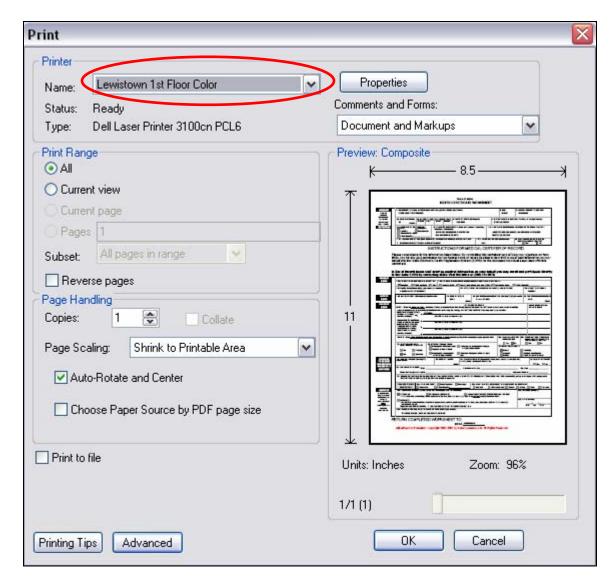
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Zip Code of Place of Death menu item.
- 3. The following screen will be displayed:





5. Click '**OK**'. The report will open in a new window.





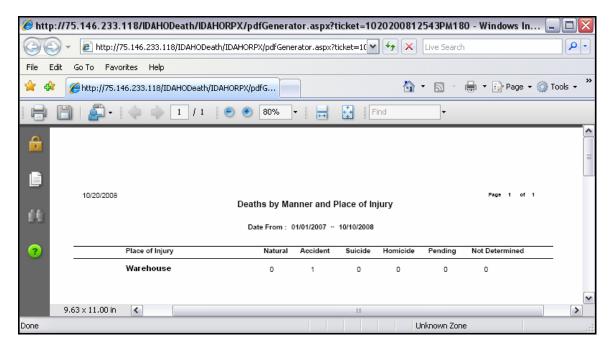
4.19.1.7. Deaths by Manner and Place of Injury

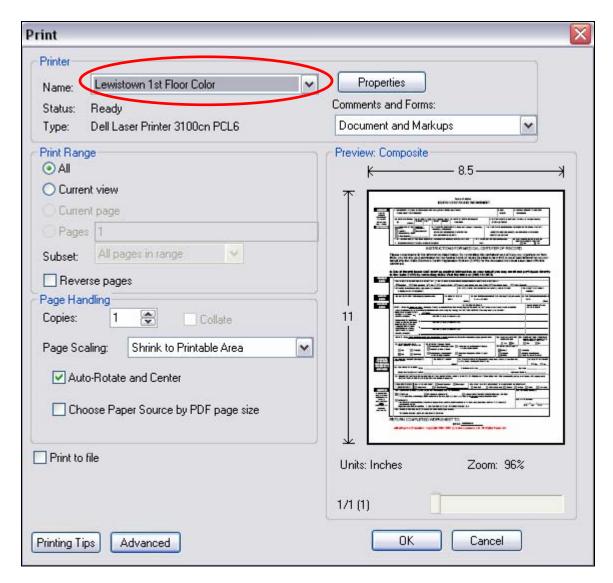
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Place of Injury menu item.
- 3. The following screen will be displayed:





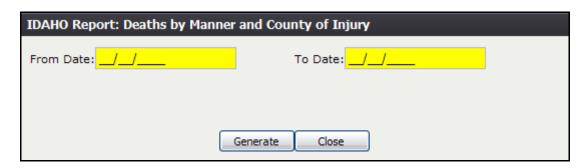
5. Click '**OK**'. The report will open in a new window.

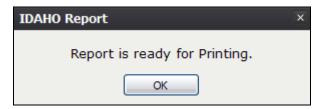




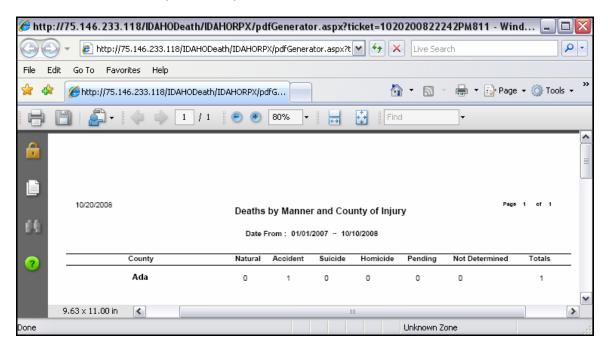
4.19.1.8. Deaths by Manner and County of Injury

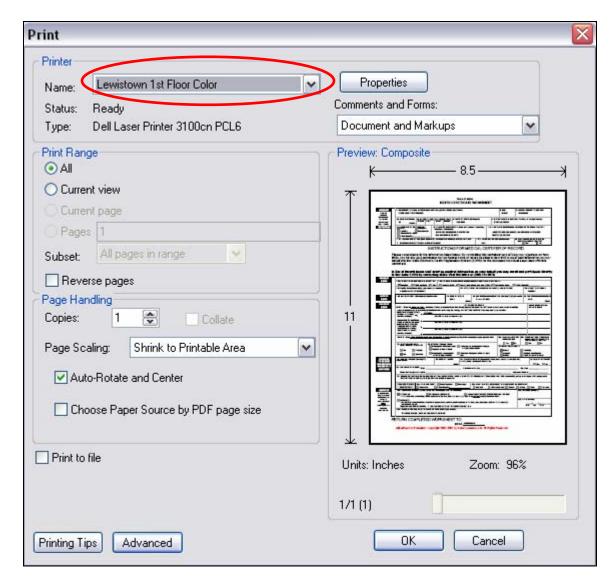
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and County of Injury menu item.
- 3. The following screen will be displayed:





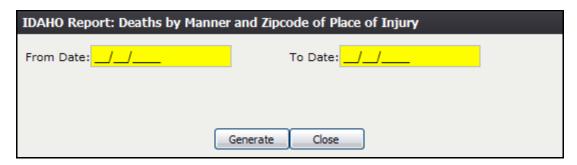
5. Click '**OK**'. The report will open in a new window.

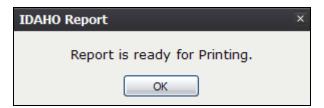




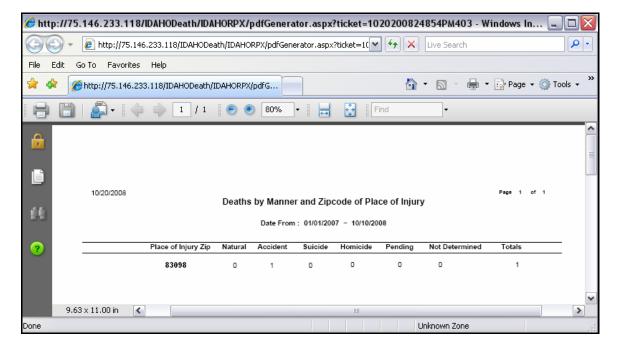
4.19.1.9. Deaths by Manner and Zip Code of Place of Injury

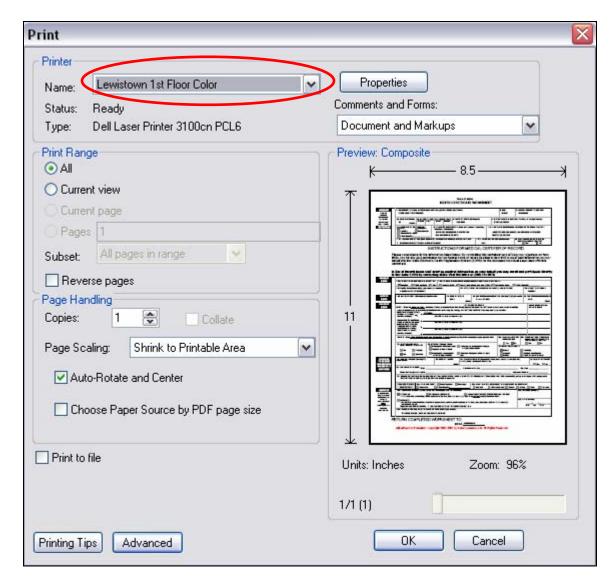
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Zip Code of Place of Injury menu item.
- 3. The following screen will be displayed:





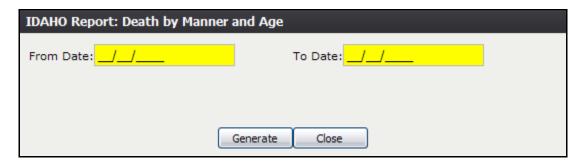
5. Click 'OK'. The report will open in a new window.

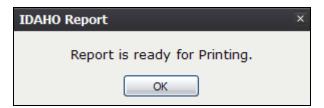




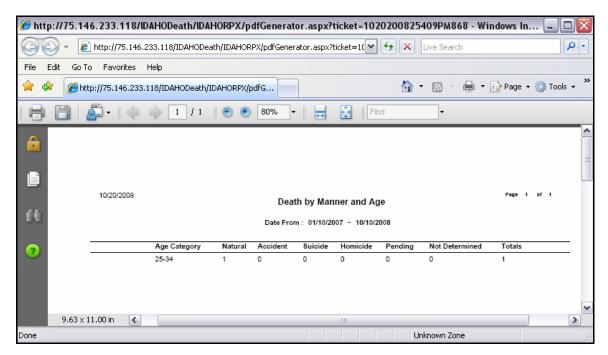
4.19.1.10. Deaths by Manner and Age

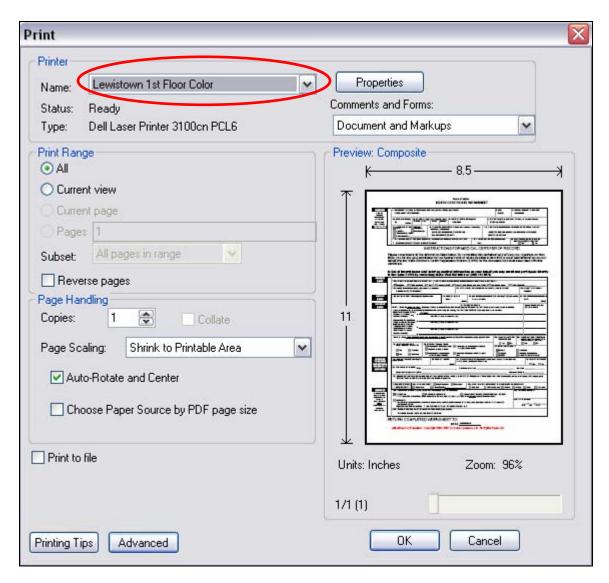
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Age menu item.
- 3. The following screen will be displayed:





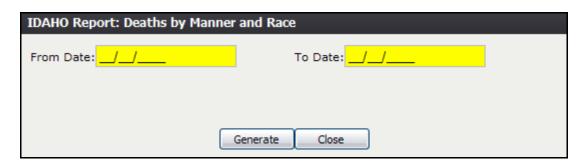
5. Click '**OK**'. The report will open in a new window.

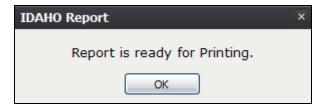




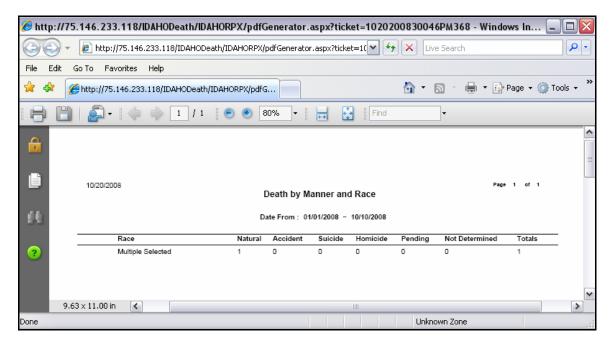
4.19.1.11. Deaths by Manner and Race

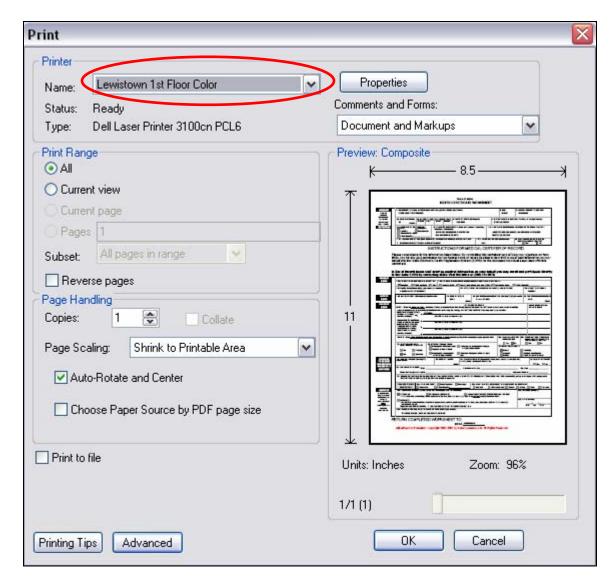
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Race menu item.
- 3. The following screen will be displayed:





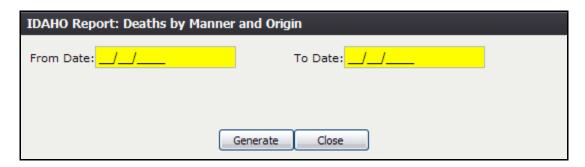
5. Click '**OK**'. The report will open in a new window.

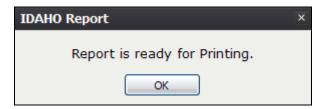




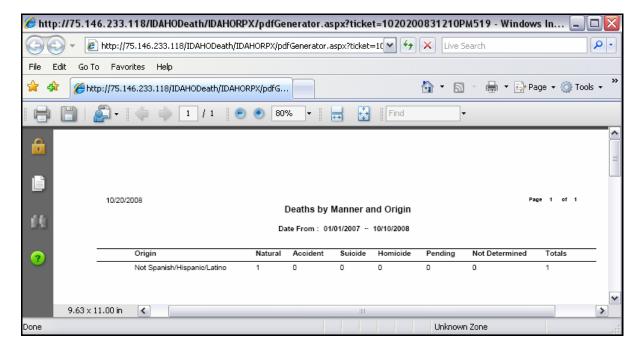
4.19.1.12. Deaths by Manner and Origin

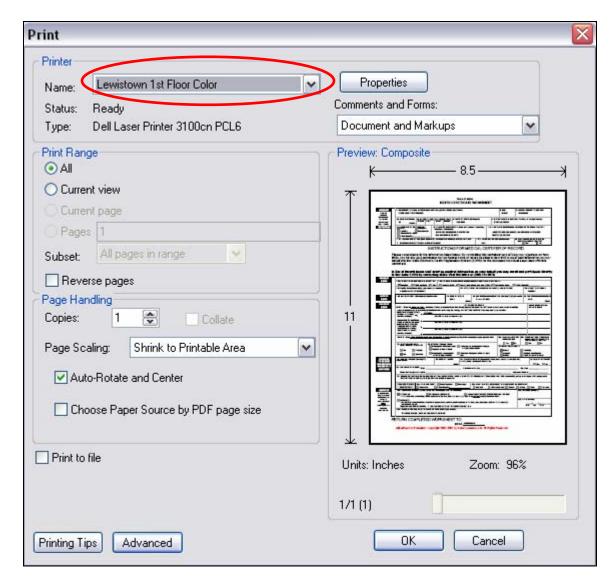
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Origin menu item.
- 3. The following screen will be displayed:





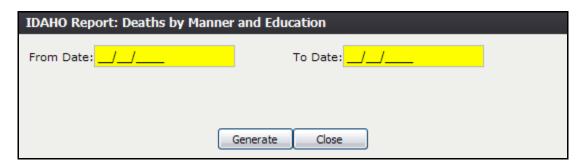
5. Click '**OK**'. The report will open in a new window.

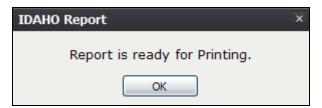




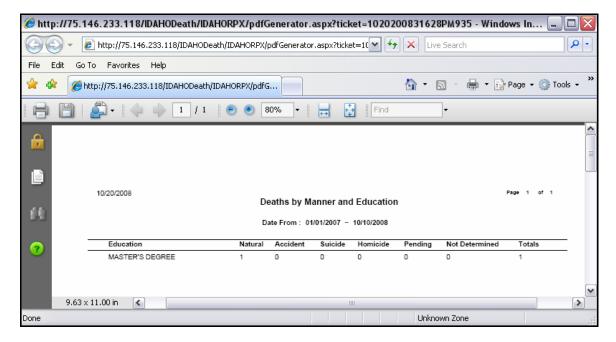
4.19.1.13. Deaths by Manner and Education

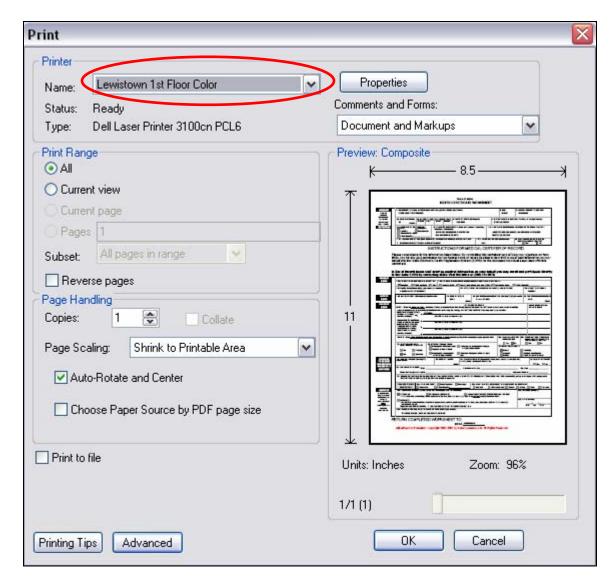
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Education menu item.
- 3. The following screen will be displayed:





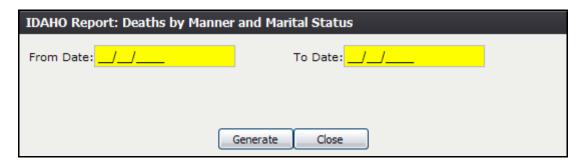
5. Click 'OK'. The report will open in a new window.

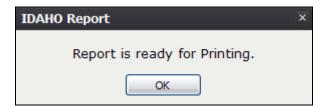




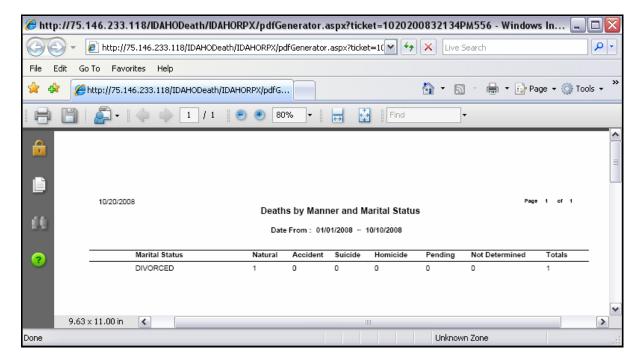
4.19.1.14. Deaths by Manner and Marital Status

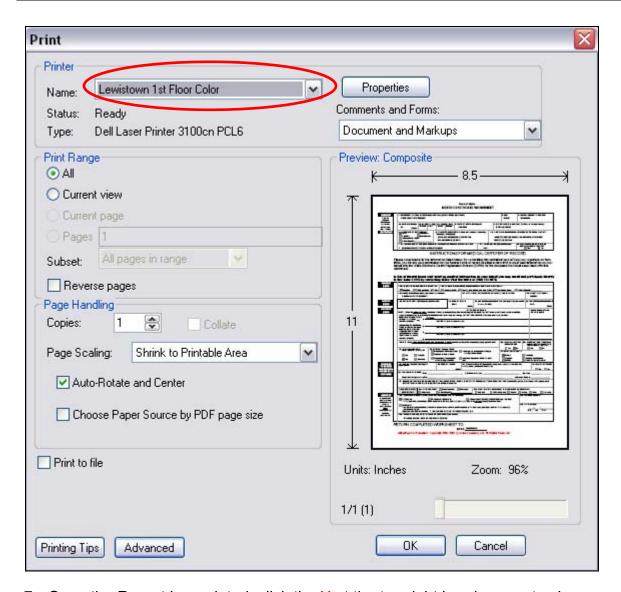
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Marital Status menu item.
- 3. The following screen will be displayed:





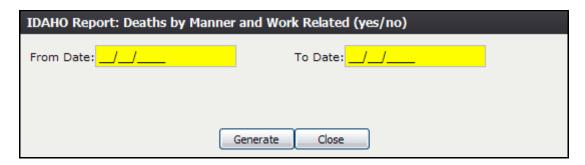
5. Click '**OK**'. The report will open in a new window.

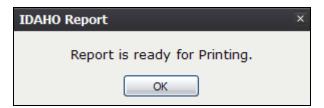




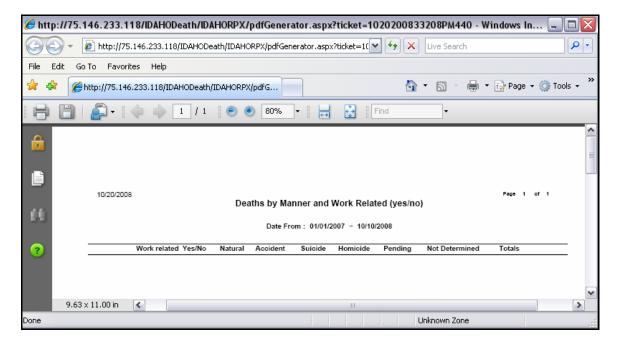
4.19.1.15. Deaths by Manner and Work Related (yes/no)

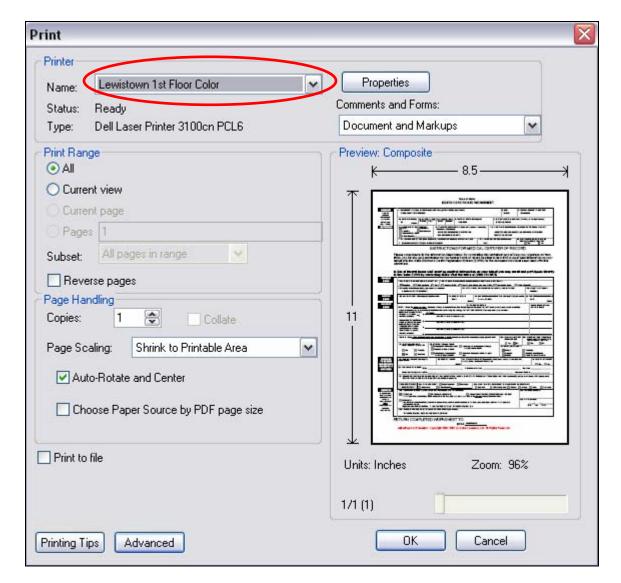
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Work Related (yes/no) menu item.
- 3. The following screen will be displayed:





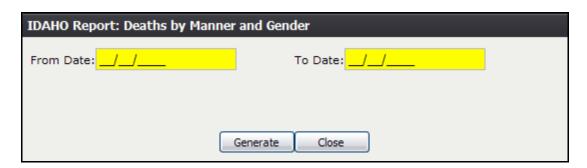
5. Click 'OK'. The report will open in a new window.

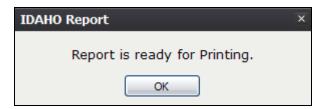




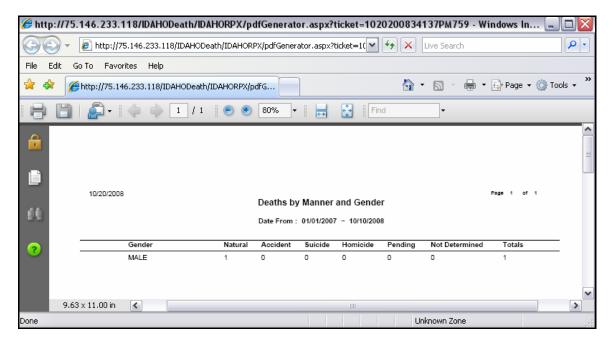
4.19.1.16. Deaths by Manner and Gender

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Deaths by Manner and Gender menu item.
- 3. The following screen will be displayed:

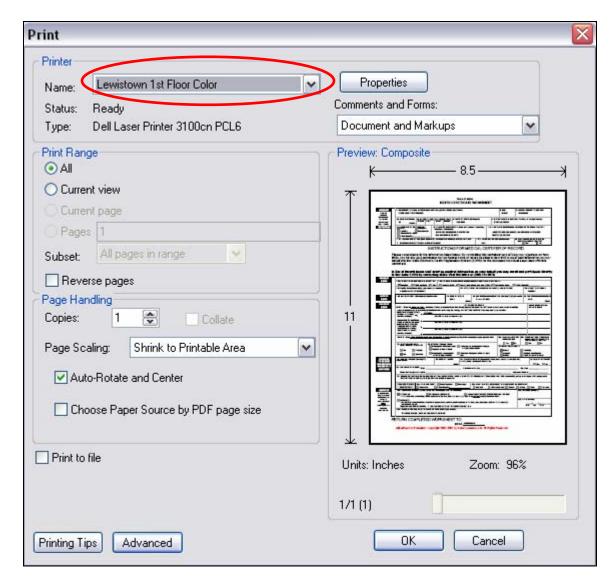




5. Click '**OK**'. The report will open in a new window.

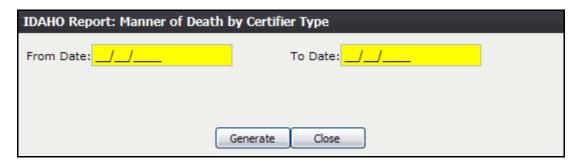


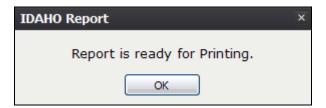
6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



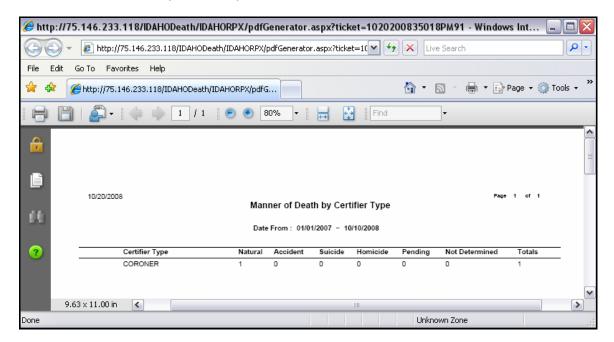
4.19.1.17. Manner of Death by Certifier Type

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- Select the Reports/Statistics by Date and Manner/Manner of Death by Certifier Type menu item.
- 3. The following screen will be displayed:

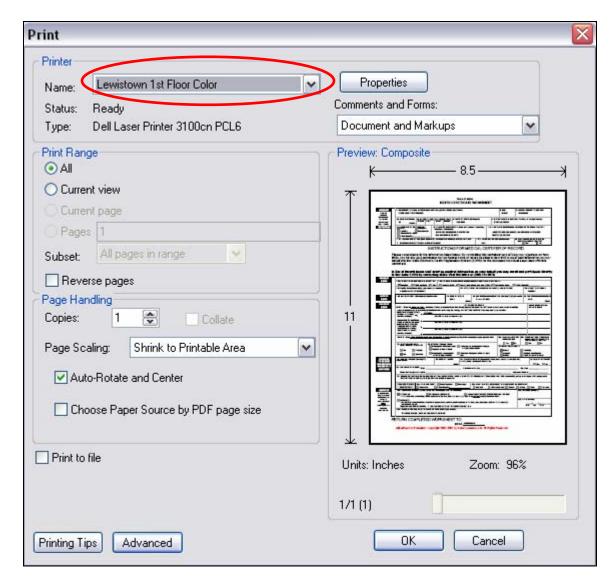




5. Click '**OK**'. The report will open in a new window.

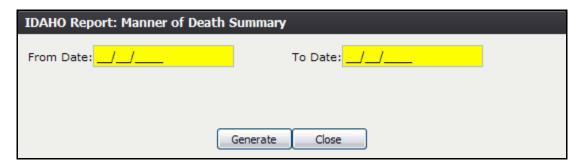


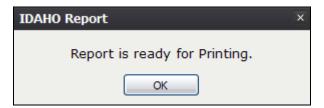
6. Click on the printer icon limit to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



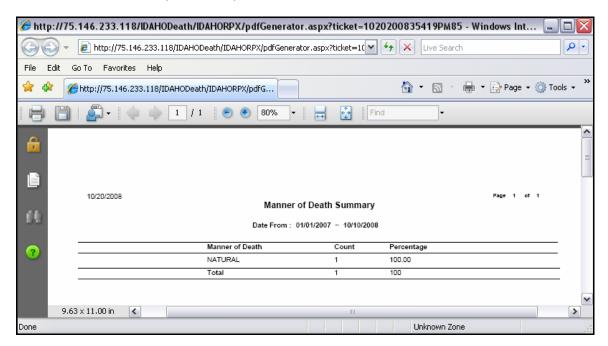
4.19.1.18. Manner of Death Summary

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date and Manner/Manner of Death Summary menu item.
- 3. The following screen will be displayed:

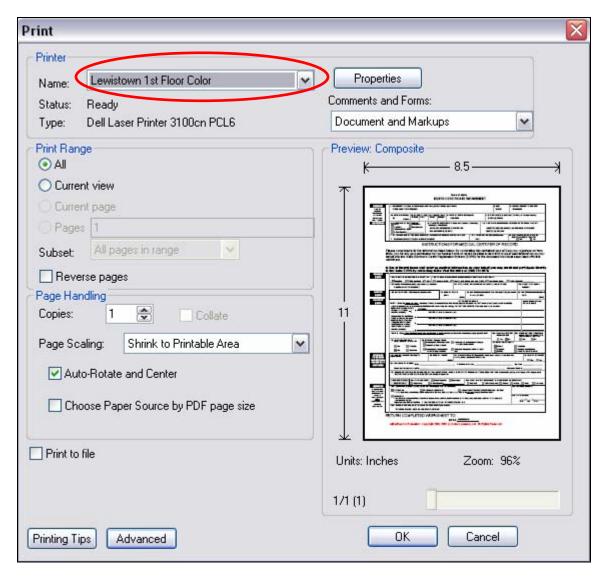




5. Click '**OK**'. The report will open in a new window.



6. Click on the printer icon below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



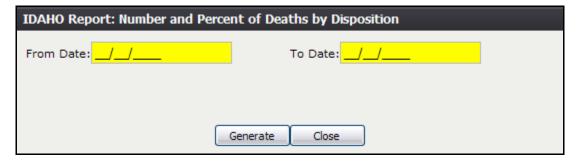
GENESIS Genesis Systems, Inc. Title:	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	151 of 190

4.19.2. Statistics by Date

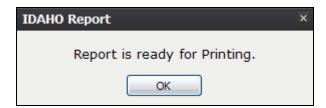
To print a report, the user will need to supply a date range based on the data of death. The report will tabulate all deaths that are within the jurisdictional rules for the user that also meet the date range criteria. The following reports may be printed:

4.19.2.1. Number and Percent of Deaths by Disposition

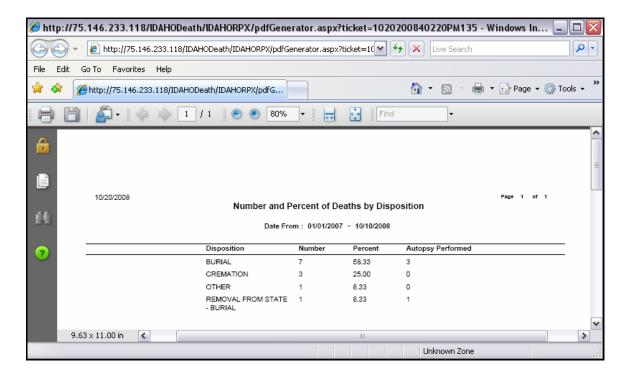
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date/Number and Percent of Deaths by Disposition menu item.
- 3. The following screen will be displayed:



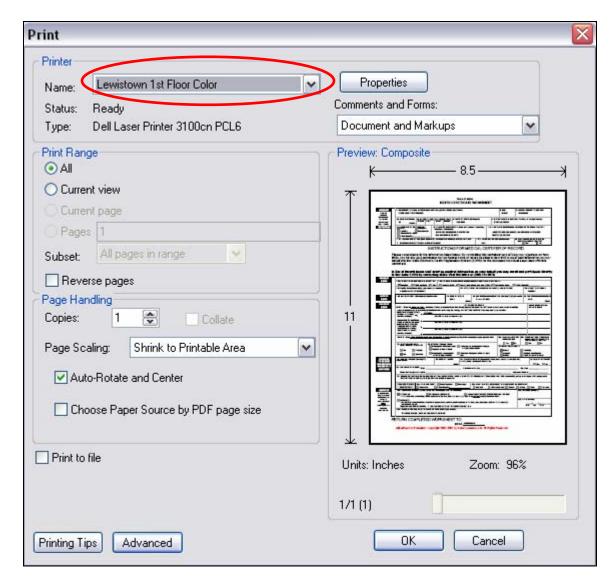
4. Enter the 'From Date' and 'To Date' in their respective fields and click 'Generate'. The following message will be displayed:



5. Click '**OK**'. The report will open in a new window.

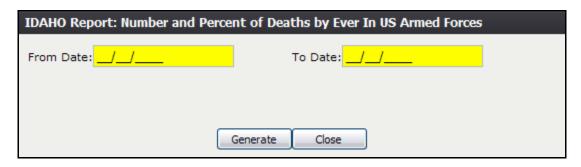


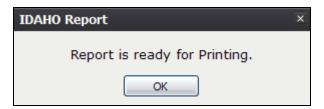
6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



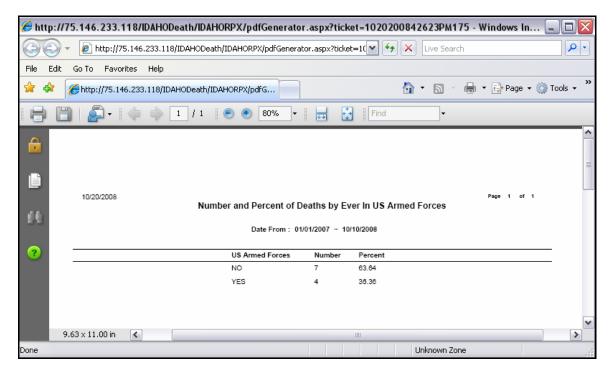
4.19.2.2. Number and Percent of Deaths by Ever in US Armed Forces

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date/Number and Percent of Deaths by Ever in US Armed Forces menu item.
- 3. The following screen will be displayed:

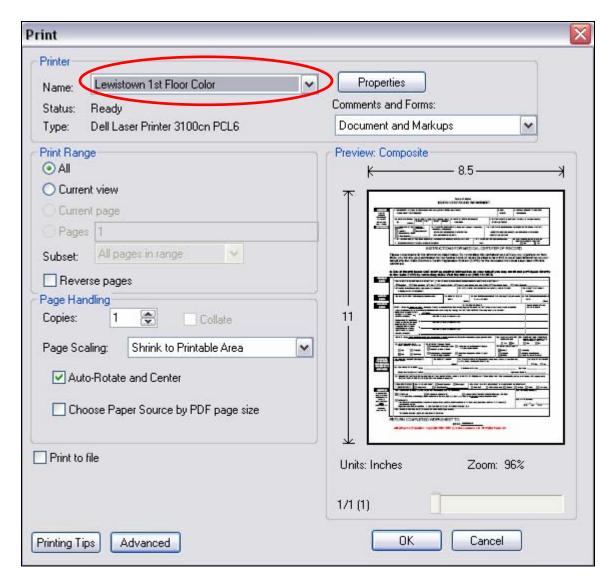




5. Click 'OK'. The report will open in a new window.

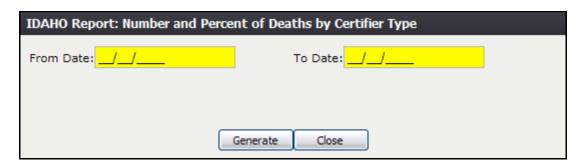


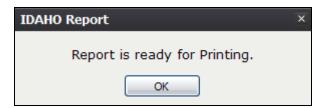
6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



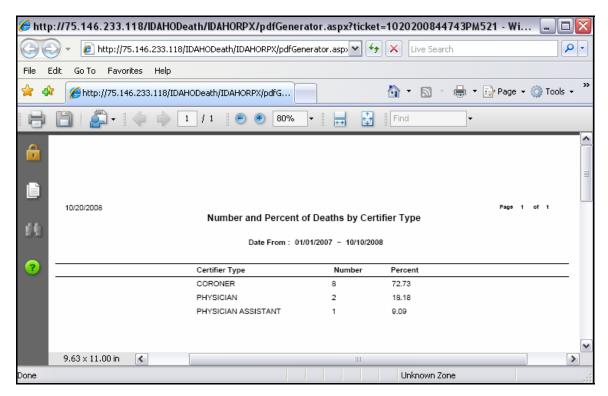
4.19.2.3. Number and Percent of Deaths by Certifier Type

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- Select the Reports/Statistics by Date/Number and Percent of Deaths by Certifier Type menu item.
- 3. The following screen will be displayed:



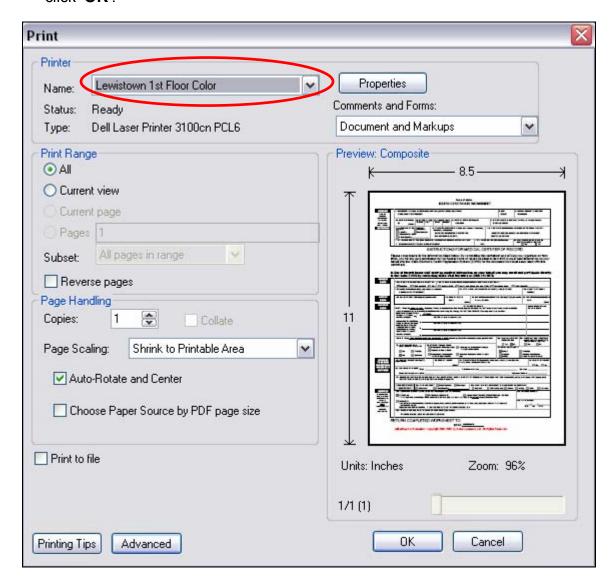


5. Click '**OK**'. The report will open in a new window.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	157 of 190

6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



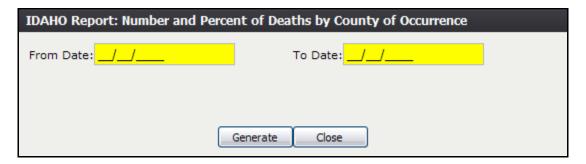
7. Once the Report has printed, click the X at the top right hand corner to close the PDF window.

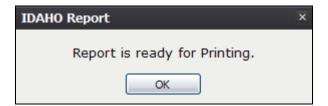
4.19.2.4. Number and Percent of Deaths by County of Occurrence

1. Login to the Idaho Web Death Module following the Login – System Access instructions.

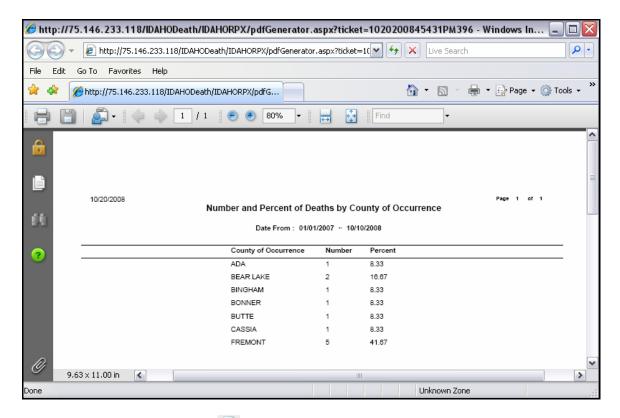
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web I	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 158 of 190

- 2. Select the Reports/Statistics by Date/Number and Percent of Deaths by County of Occurrence menu item.
- 3. The following screen will be displayed:

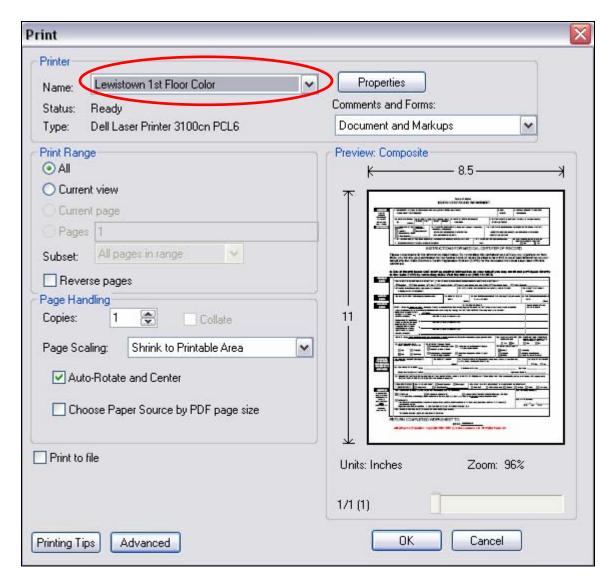




5. Click '**OK**'. The report will open in a new window.



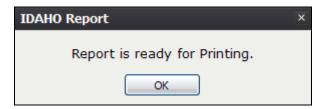
6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



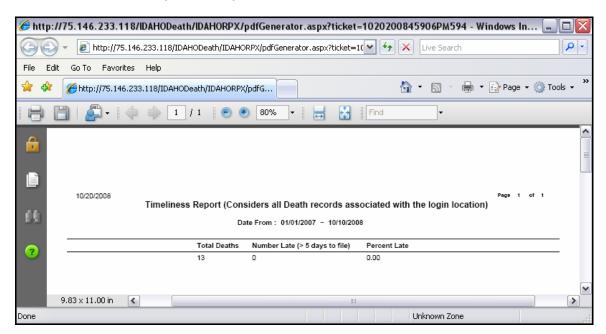
4.19.2.5. Timeliness Report

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- Select the Reports/Statistics by Date/Timeliness Report menu item.
- 3. The following screen will be displayed:

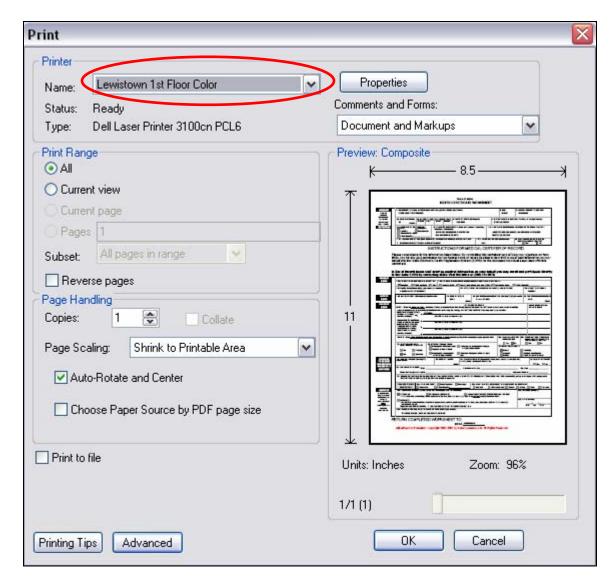




5. Click '**OK**'. The report will open in a new window.

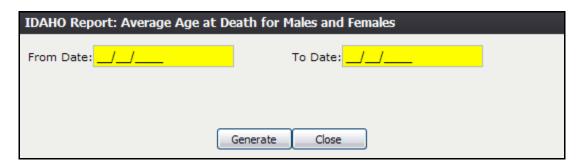


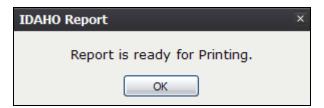
6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



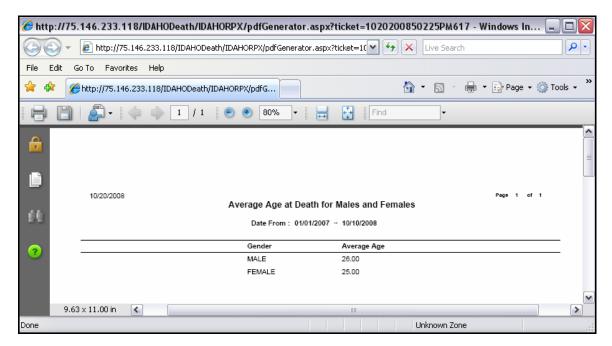
4.19.2.6. Average Age at Death for Males and Females

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/Statistics by Date/ Average Age at Death for Males and Females menu item.
- 3. The following screen will be displayed:

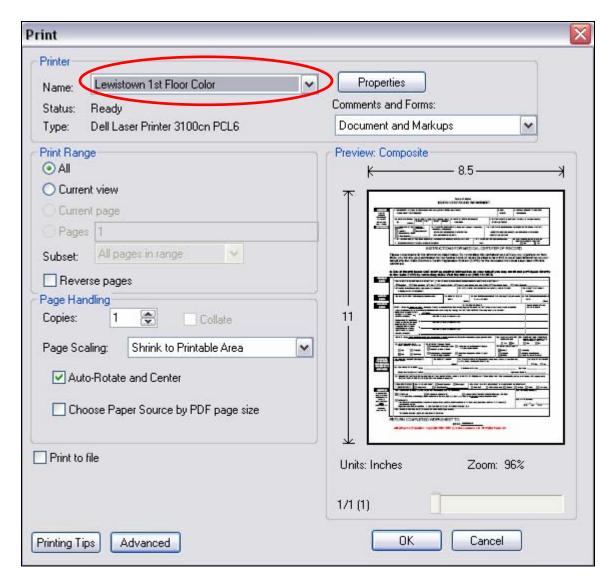




5. Click 'OK'. The report will open in a new window.

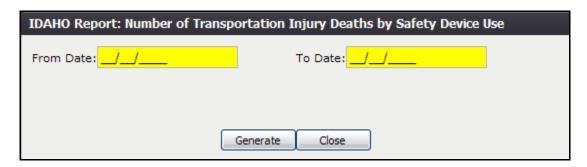


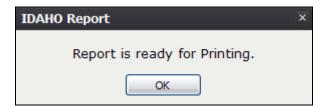
6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



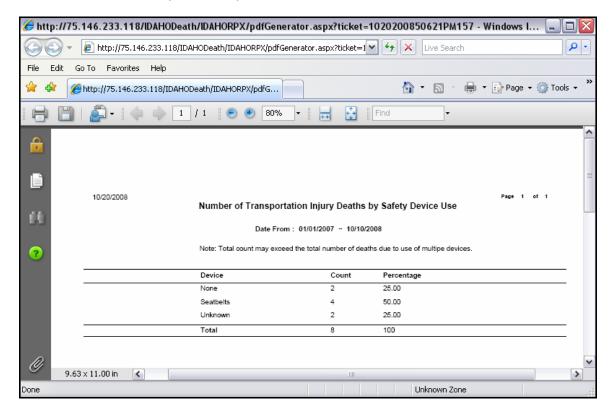
4.19.2.7. Number of Transportation Injury Deaths by Safety Device Use

- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- Select the Reports/Statistics by Date/Number of Transportation Injury Deaths by Safety Device Use menu item.
- 3. The following screen will be displayed:



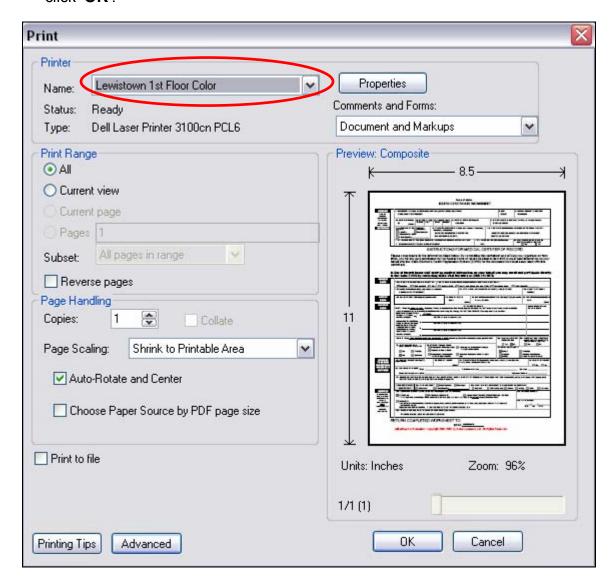


5. Click 'OK'. The report will open in a new window.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	166 of 190

6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



7. Once the Report has printed, click the X at the top right hand corner to close the PDF window.

4.19.2.8. Number of Transportation Injury Deaths by Decedent Role

 Login to the Idaho Web Death Module following the Login – System Access instructions.

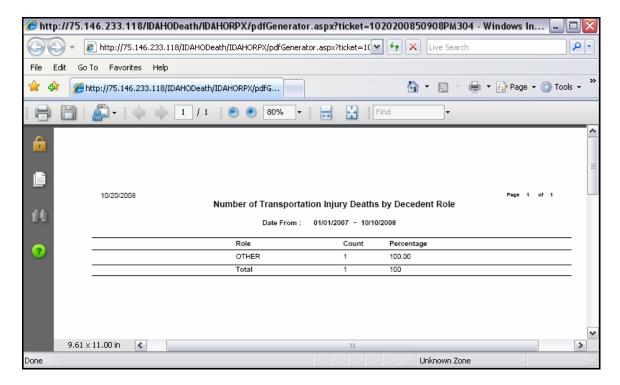
GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Approved By:	Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	167 of 190

- 2. Select the Reports/Statistics by Date/Number of Transportation Injury Deaths by Decedent Role menu item.
- 3. The following screen will be displayed:

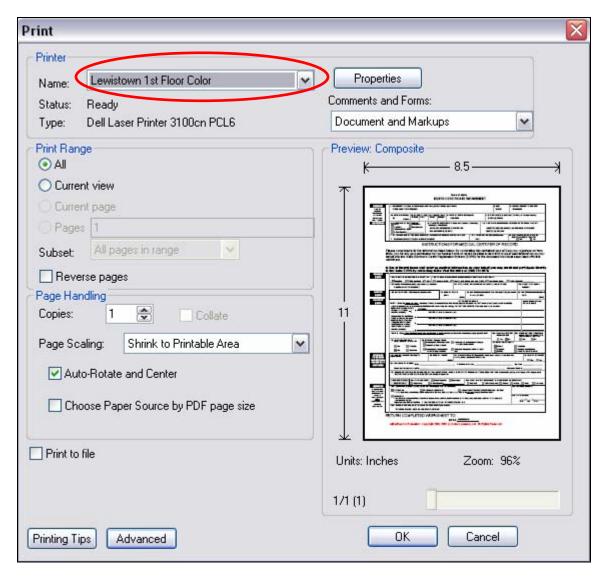




5. Click 'OK'. The report will open in a new window.



6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



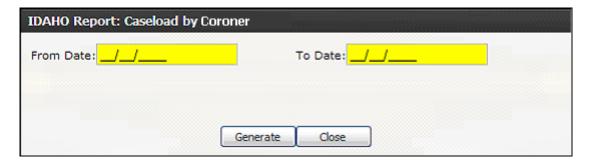
GENESIS Genesis Systems, Inc. Title:	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	170 of 190

4.19.3. Caseload by Coroner

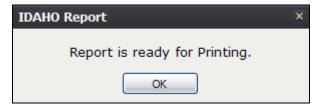
The Caseload by Coroner report will be available only if the login location is a Coroner's Office. This report will contain information regarding the caseload undertaken by each Coroner at a Coroner office over the past 31 days.

The report may be printed as follows:

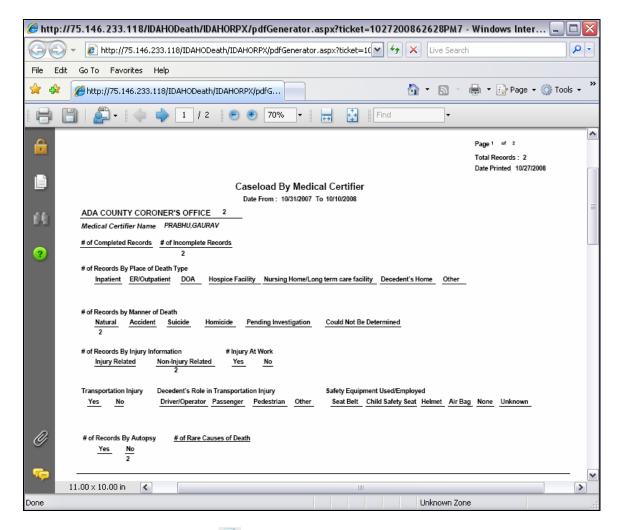
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- Select the Reports/Caseload by Coroner menu item.
- 3. The following screen will be displayed:



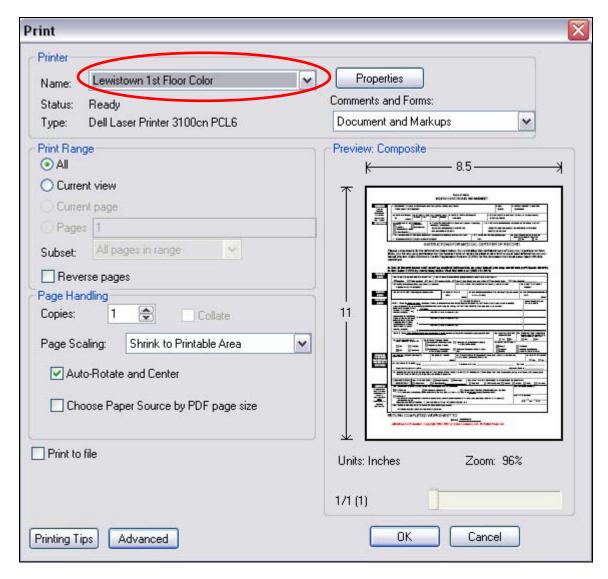
4. Enter the 'From Date' and 'To Date' in their respective fields. Ensure that the dates are no more than 31 days apart and click 'Generate'. The following message will be displayed:



5. Click '**OK**'. The report will open in a new window.



6. Click on the printer icon below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



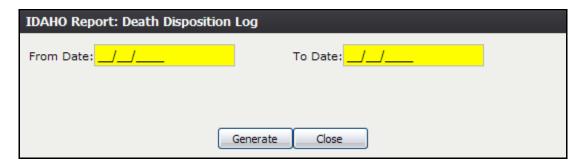
Title:	Death Module – Medical Office Section	Issue Date: 10/20/2008 Approved By: Annachristine Hoover	Page No: 173 of 190
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-10-10202008	Version:

4.19.4. Death Disposition Log

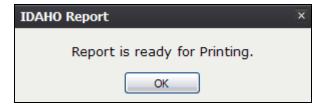
This report will contain summarized information about every record entered at a Medical Certifier's Office over the past 31 days.

The report may be printed as follows:

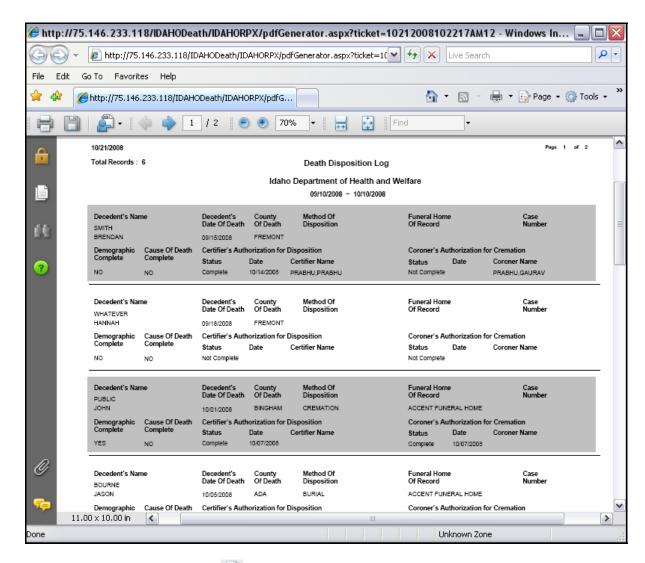
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the **Reports/Death Disposition Log** menu item.
- 3. The following screen will be displayed:



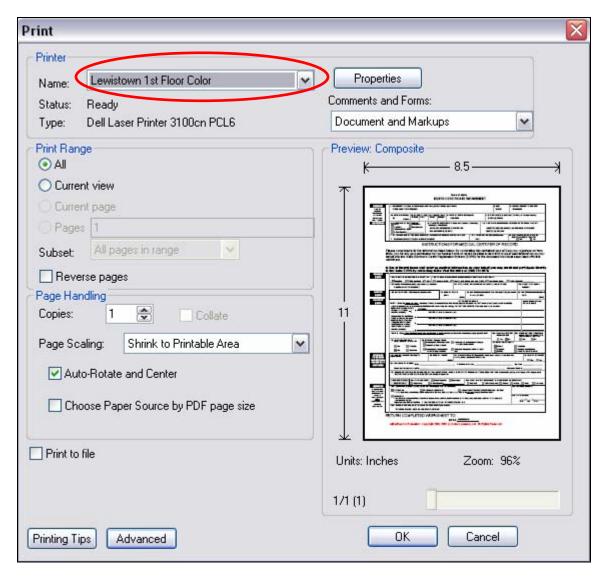
4. Enter the 'From Date' and 'To Date' in their respective fields. Ensure that the dates are no more than 31 days apart and click 'Generate'. The following message will be displayed:



5. Click '**OK**'. The report will open in a new window.



6. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



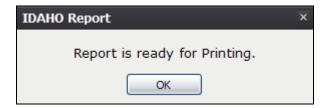
Title: Idaho Web Death Module – Medical O	Issue Date: 10/20/2008 Approved By:	Page No: 176 of 190
Genesis Systems,	Inc. Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008	version:

4.19.5. FOD Timeliness Report

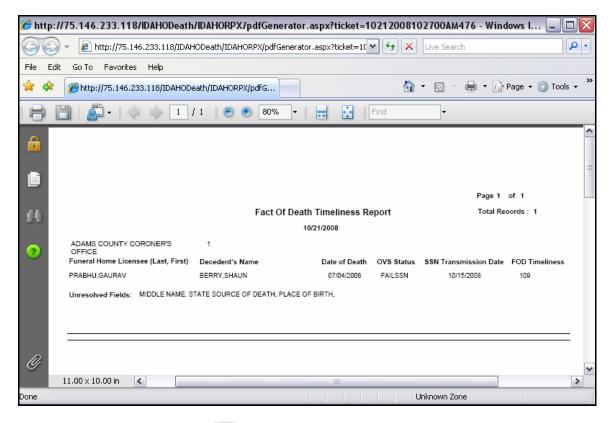
The Facts of Death Timeliness Report contains information regarding the timeliness of filing a record. The FOD Timeliness column will indicate the number of days a record has remained unresolved since the Date of Death.

The Report may be printed as follows:

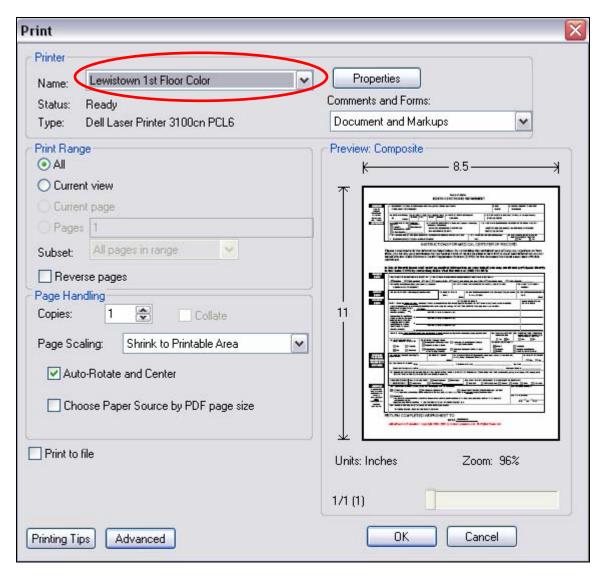
- 1. Login to the Idaho Web Death Module following the Login System Access instructions.
- 2. Select the Reports/FOD Timeliness Report menu item.
- 3. The following message will be displayed:



4. Click '**OK**'. The report will open in a new window.



5. Click on the printer icon to print the Report. The MS print window shown below will be displayed. Select the appropriate printer from the Printer list and click '**OK**'.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	179 of 190

4.20. Demographic Data Entry Tips

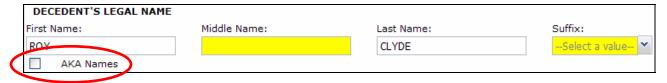
This chapter has been included in this Training Guide so as to provide Medical Locations such as 'VA Hospitals' or 'Hospitalist' locations with tips regarding Demographic Data Entry. These locations will be able to complete both the medical and demographic items from within the medical data entry process. Demographic data entry on a record from within the medical data entry process has no implications regarding the verification of the demographic data. Demographic Verification will always need to be completed by a Funeral Director.

The objective of this chapter is to address data entry completion topics so that records may be available for further processing. Most of the data items that need to be completed will only require the 'Tab' key to advance to the field, typing the necessary information and then pressing the 'Tab' key to advance again. This chapter attempts to address the remaining scenarios.

4.20.1. AKA Name(s) Fields

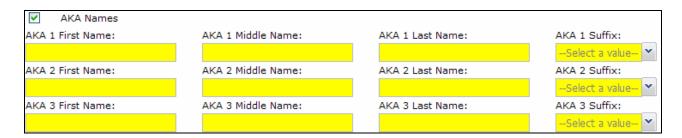
The 'AKA Names' fields are among the first ones encountered once the record is initiated by entering data on the 'New Record' screen. The Idaho Web Death Module contains the ability to capture multiple sets of the decedent's 'AKA' (Also Known As) name fields (First, Middle, Last, Suffix) if they are available. To add an 'AKA Name':

- 1. Open the desired record in the Demographic Data Entry function using the New Record feature or by Searching for an existing record.
- Check the 'AKA Names' checkbox (located below the Decedent's Legal Name fields on the Demographic 1 tab)



3. Enter available names in the AKA fields that become enabled. You may add as many as three AKA names.

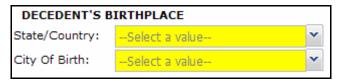
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section		Approved By: Annachristine Hoover	Page No: 180 of 190



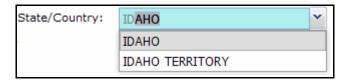
4. When finished, remember to press the 'Save Record' icon to save changes and continue data entry.

4.20.2. Pick List Navigation (MindsEye©)

Decedent's Birthplace fields illustrate the concept of 'drop-down' menus. Use abbreviations discussed in examples below to quickly retrieve entries and expedite data entry.



1. Set focus on the 'State/ Country' field by clicking on the field. Begin typing the name of the state or country you wish to enter in this field.



- ✓ The drop-down list will populate with the names of those states or foreign countries that match the information typed in. The field itself will auto-populate with the name of the state or country that matches the information typed in.
- ✓ Some geographic entries that include state and city also capture the county. When this is the case, the list of cities is filtered to include only cities within the state and county already selected. Some geographic questions require only the state and city. If the 'State/Country' field is not populated, you will not be able to select a value in the 'County' or 'City' fields. If a state is selected in the 'State/Country' field, then the 'County' must be selected before the list of options for the "City' field is available.

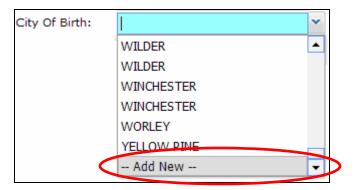
GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:		Approved By:	Page No:
Idaho Web Death Module – Medical Office Section		Annachristine Hoover	181 of 190

- ✓ If a foreign country is selected in the 'State/Country' field, then the 'County' field will be disabled (if it is part of the address.) In these cases, selecting the foreign country will disable the 'County' field and load the 'City' pick-list with options associated with the country selected.
- 2. With focus on the 'City Of Birth' field begin typing the name of any city in the state or foreign country selected in the 'State/Country' field. When the desired option is highlighted press the 'Tab' key to select that choice and advance to the next field.

4.20.3. Making New Entries in Pick Lists

When a Town or City you want is *not in the list* even though it is a valid Town/City, you can add your entry to the list. This is referred to as 'Add on the Fly'. It allows the user to add an item that is not in the list when necessary. To access this choice:

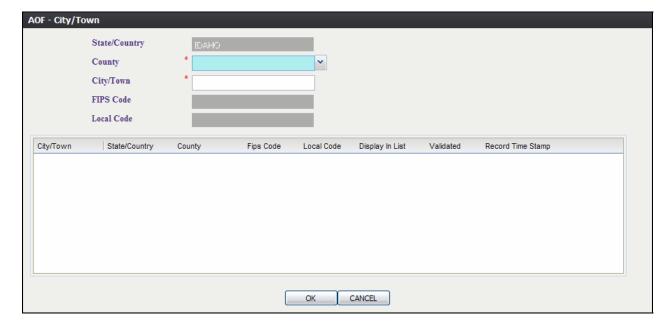
- Open the 'City of Birth' pick list by clicking on the arrow button or setting focus on the field and pressing the 'Down Arrow' button and use one of the following methods:
- 2. Select the '—Add New—' option by one of the following options:
 - a. Use the mouse to SCROLL down to the bottom of the list. The very last option in the list that will allow 'Add on the Fly' is a choice '-- Add New--'.



b. OR use a keyboard short-cut. The first character of this special entry is a hyphen '-'. Type this character into the 'City Of Birth' field and press 'Tab' to select that option.



3. The 'AOF – City/Town' screen will appear.



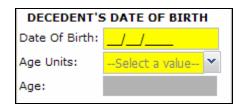
- c. Look at the list in the grid at the bottom of the screen (if there is one) to see if the item you need may already be there. This would be the case if the item has already been added 'On the Fly' by someone else but has not yet been 'reviewed' and accepted by the State Office as a valid new addition to the list. If the option you need is in the list, click on it with the mouse and then click on 'OK'.
- d. If the item is not in the extended list, set focus on the 'City/Town' field (The county field will be pre-populated and disabled if the new entry is inside USA or simply disabled if the new entry is in a foreign country), type in the new entry you need and click '**OK**'. The new location will be added on the fly.

4.20.4. Death Age Entry

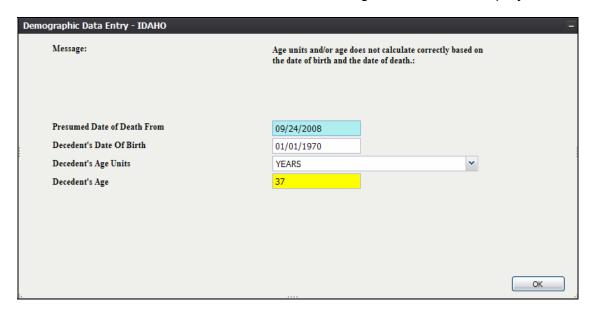
Decedent's Date of Birth fields require 'age units' and 'age' entries to determine record processing sequence.

1. With the mouse, click on the 'Date of Birth' field on the 'Demographic 1' tab.

GENESIS Genesis	Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	- Medical Office Section	Approved By:	Page No:
Idaho Web Death Module		Annachristine Hoover	183 of 190



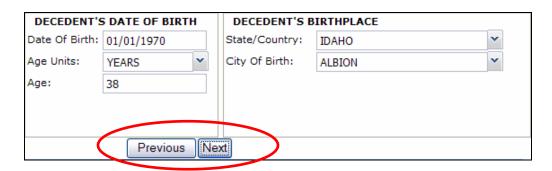
- 2. If you have not entered the Decedent's 'Date of Birth' already, do so now, and press 'Tab' to advance to the 'Age Units' field.
- 3. In the 'Age Units' field, use the mouse to click on the arrow button or use the 'Down Arrow' key to open the list and select the appropriate age unit (Years, Months, Weeks, Days, Hours, Minutes, Unknown)
- 4. Enter or calculate the decedent's age at the time of death. If the entered value does not coincide with the value calculated by the system by taking into account the birth and death dates, the following screen will be displayed:



5. Correct the age and click 'OK'. Use the 'Tab' key to advance to the next field.

4.20.5. Screen Tab Navigation – Next and Previous buttons

The 'City Of Birth' field is the last field on the 'Demographic 1' tab and therefore the next field that needs a response is on the 'Demographic 2' tab.

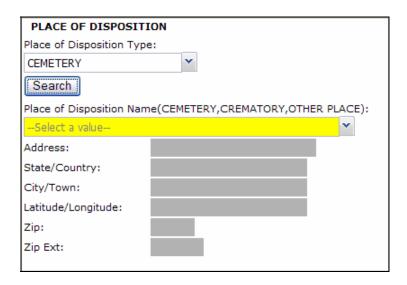


Pressing 'Tab' from this field will advance the user to the 'Next' button located at the bottom of the screen. When focus is on the 'Next' button a user can press the 'Enter' key to advance to the 'Demographic 2' screen. Users can also navigate to various Screen Tabs by clicking on them with a mouse. Clicking on the 'Previous' button will take a user to the previous screen.



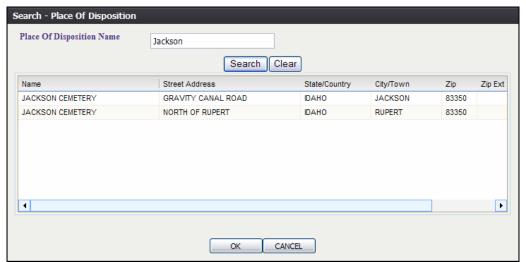
4.20.6. Place of Disposition

The 'Place of Disposition' field comprises of a drop-down list from which a user may select 'Cemetery', 'Crematory' or 'Other'. Once a value is selected, the user clicks 'Search'.



GENESIS Genesis Systems, Inc. Title:	ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008 Approved By:	Version: 1.0 Page No:
Idaho Web Death Module – Medical Office Section	Annachristine Hoover	185 of 190

The following search screen will be displayed in which the user can enter the name of the facility they are looking for and click '**Search**'. Results will be displayed in the grid below.



The user can then select the desired search result and click '**OK**'. The selected facility's information will be displayed in the Address section of the 'Place of Disposition' fields.

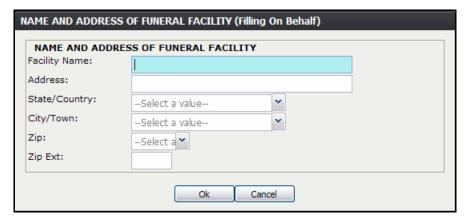
4.20.7. Funeral Facility Profile

Funeral facility name and address is based on the login profile of the user who originally initiated the record. The address fields are retrieved from the database and cannot be directly modified on the screen.



GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web I	Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 186 of 190

However, if a funeral home location is filing a record on behalf of another funeral home, the user can check the 'Filing on Behalf Of:' checkbox and enter the information of the funeral home on behalf of whom the record is being filed on the screen below.

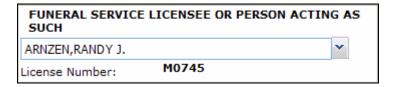


If Demographic data Entry is being performed at a Coroner's Office, the 'Coroner Office Filing:' checkbox will be checked.

4.20.8. Funeral Service Licensee or Person Acting As Such

This is the individual associated with the 'Name and Address of Funeral Facility' location who will demographically verify the death record.

This is a drop-down type-ahead pick list that will contain only funeral directors associated with the 'Name and Address of Funeral Facility' location on the record.



This field will be disabled if the 'Filing On Behalf Of:' checkbox is checked.

4.20.9. Additional Funeral Service Provider

'Additional Service Provider' field is associated with 'Trade Calls'. These are cases where the funeral home of record (the funeral home responsible for filing the death certificate) is not providing all of the services for the family and the

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	187 of 190

names of both funeral establishments need to appear on the printed death certificate.



Example: if 'Jones Funeral Home' is entered as the 'Additional Funeral Service Provider' and 'Johnson Funeral Homes Inc' is the funeral home that is responsible for filing the death certificate, the name of the additional funeral home will print in the 'Additional Funeral Service Provider field 'on the death certificate.

The license number of the funeral home that files the death certificate will print on the death certificate.

4.20.10. Hispanic Origin and Race Fields Properties

The 'Decedent of Hispanic Origin' field allows selecting **one choice** from the available options. Use the mouse or the spacebar key on the keyboard to check and select the single desired choice.



✓ To change the choice the selected choice must first be un-checked by clicking on it again and then a different choice can be selected.

Race fields allow **multiple choices**. Click on as many choices as apply.

GENESIS Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title: Idaho Web Death Module – Medical Office Section	Approved By: Annachristine Hoover	Page No: 188 of 190

DECEDENT'S RACE		
▽ White	☐ Filipino	
Guamanian or Chamorro	Black or African American	
☐ Japanese	Samoan	
American Indian or Alaska Native (Name of the enrolled or principal tribe)	Control Korean Other Pacific Islander (Specify)	
☐ Vietnamese	Asian Indian	
☐ Chinese	□ Native Hawaiian	
Other Asian (Specify)	Other (Specify)	
Unknown		

- ✓ 'Decedent's Race' checkbox fields can also be selected and de-selected using the mouse or the keyboard. Use the 'Tab' key and the 'Shift+Tab' key to navigate to the desired choices and the spacebar or the mouse to select or de-select.
- ✓ Certain race fields, ('American Indian or Alaska Native' 'Other Asian', 'Other Pacific islander,' and 'Other') require the user to specify the race. When any of these fields is selected, the associated text box becomes enabled. The user must type the specifics of the race or tribe in the field in order to resolve the record.

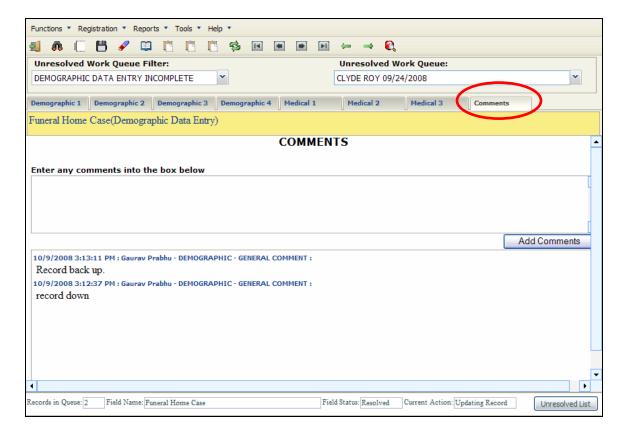
4.20.11. Record Comments

Certain events that take place, such as when a coroner declines a designation or a referral, require that a comment be entered. These comments are stored and can be viewed in a grid on the Comments tab of the data entry screens. The following information regarding each comment will be stored:

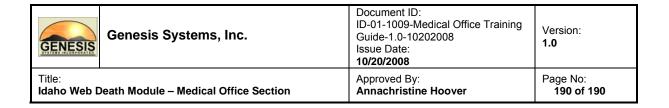
- ✓ Action that Required the Comment
- ✓ User logged in when the comment was entered
- ✓ Date and time the comment was entered
- ✓ Text of the comment (600 characters)

Comments may be entered or viewed by clicking on the Comments Tab in Demographic data Entry.

GENESIS	Genesis Systems, Inc.	Document ID: ID-01-1009-Medical Office Training Guide-1.0-10202008 Issue Date: 10/20/2008	Version: 1.0
Title:	Death Module – Medical Office Section	Approved By:	Page No:
Idaho Web I		Annachristine Hoover	189 of 190



Enter a comment in the box provided and click the 'Add Comments' button to add the entered comment to the record.





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